Macmillan One-to-One Support Service
Community Based

Macmillan One-to-One Support Service, Newcastle

2 million people in the UK are living with and beyond cancer

500,000 people are living with poor health after treatment for cancer

Examples of long-term consequences of cancer and its treatment

Case finding from: GP cancer registers

Referrals from: Relevant healthcare professionals / Self referral

All patients have open access to the service.

“The chance to talk to someone in my own home, who listened to my concerns and treated me with understanding and compassion” -- Patient

Role of the One-to-One Service

* Holistic Needs Assessment and Care Planning
* Managing consequences of treatment (physical, psychological, social, financial)
* Signposting to other services and information
* Promoting physical activity and healthy lifestyle choices
* Health & Wellbeing events and self management groups

Future Plans

* Accredited and non accredited education
* Review of patient pathways
* Ongoing tumour site specific Health & Wellbeing events
* Promoting the ‘Recovery Package’
* Further development of key skills to support patients and their families effectively