

# Local cancer population outcomes and indicators in North Norfolk



**Briefing for:** Norman Lamb MP  
**Purpose:** To provide a summary of local cancer care, Macmillan's services and data  
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## Introduction

This briefing provides a summary of cancer care in your area with an outline of Macmillan's services and data on cancer diagnosis and mortality rates; experiences of care; treatment waiting times; and preferences at the end of life. This information will provide some context of the experience your constituents and help you understand local performance for cancer services compared to national averages.

## Macmillan services

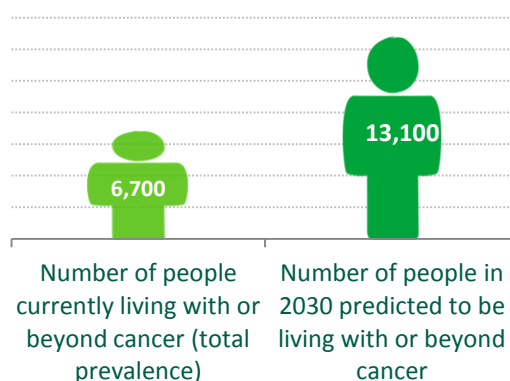
### Macmillan in North Norfolk in 2014<sup>i</sup>

- Across North Norfolk 165 people called Macmillan's Support Line for advice and support.
- Macmillan distributed 49 emergency grants, amounting to £8,473.

### Local services<sup>ii</sup>

- **Big C Cancer Support Centre at Norfolk & Norwich Hospital** - Counselling, carers' club, self-help support and Look Good Feel Better Make up Master classes
- **Wiggly at Norfolk & Norwich Hospital** – Support group which meets informally to provide support and plan fundraising activities for paediatric oncology families.

### Number of people in North Norfolk living with and beyond cancer: now and in the future



## Key cancer statistics

### North Norfolk CCG<sup>iii</sup>

Locally there are around 6,700 people living with and beyond cancer in North Norfolk CCG, your local Clinical Commissioning Group, which sits within the East Anglia NHS Area Team. By 2030 this figure could rise to an estimated 13,100 people

### Cancer survival rates<sup>iv</sup>

Cancer outcomes are measured by the number of people living with cancer a year and five years after a diagnosis.

	North Norfolk CCG	East Anglia NHS Area Team	England	Best English results	Best European results <sup>v</sup>
One year survival rates <sup>vi</sup>	69%	N/A	68%	76%	81% (Sweden)
Five year survival rates	N/A	50%	48%	50%	65% (Sweden)

## Patient Experience<sup>vii</sup>

The National Cancer Patient Experience Survey (CPES) is run yearly by NHS England to measure patients' experiences of care and treatment in NHS clinical settings. Below is a small sample of the 124 questions in the survey to demonstrate how North Norfolk CCG compares to the England averages.

Questions	North Norfolk CCG	England average
Care rated 'excellent' or 'very good'	92%	89%
Hospital staff definitely gave them enough emotional support	79.5%	70%
Hospital and community staff always worked well together	71%	63%
Family definitely given all information needed to help care at home	64.8%	60%
Patient offered written assessment and care plan	23.2%	22%

## Cancer waiting times<sup>viii</sup>

Cancer waiting times measure how long individuals wait for their first cancer treatment from diagnosis or an urgent GP referral.

	North Norfolk CCG	Overall England
31 days from diagnosis	97.5%	98%
62 days from urgent GP referral	77.5%	84%

## Choice at the end of life<sup>ix</sup>

The National Survey of Bereaved People (VOICES) survey collects information from bereaved people about the quality of care provided to a friend or relative in the last three months of their life. The research measures quality of care and the percentage of people who died in their preferred place of death.

	East Anglia NHS Area Team	England average
Quality of care rated outstanding or excellent	44.2%	43%
Percentage of people who died in their preferred place	58.3%	53%
Percentage who died in hospital who would have preferred to die at home	82.1%	85%

<sup>i</sup> Macmillan Cancer Support internal data 2014 from the Support Line Team, the Grants team and Macmillan's benefit advisers

<sup>ii</sup> Macmillan local services database. Available at: <http://www.macmillan.org.uk/in-your-area/choose-location.html>

<sup>iii</sup> The Local Cancer Intelligence Tool <http://lci.cancertoolkit.co.uk/HeadLines>

<sup>iv</sup> One-year index for all cancers combined for adults (aged 15-99 years) diagnosis in 2011. Available from: <http://lci.cancertoolkit.co.uk/Survival>

<sup>v</sup> Age standardized relative survival for all cancers diagnosis between 2000 and 2007. Eurocare-5 Database, Survival Analysis 2000-2007 [accessed September 2014]. Available from: <https://w3.iss.it/site/EU5Results/forms/SA0007.aspx>

<sup>vi</sup> One-year index for all cancers combined for adults (aged 15-99 years) diagnosis in 2011. Available from:

<http://lci.cancertoolkit.co.uk/Survival> (Sourced from: Office for National Statistics and London School of Hygiene and Tropical Medicine. 2013. A Cancer Survival Index for Clinical Commissioning Groups, Adults Diagnosed 1996-2011 and Followed up to 2012)

<sup>vii</sup> National Cancer Patient Experience Survey 2014 <https://www.quality-health.co.uk/resources/surveys/national-cancer-experience-survey/2014-national-cancer-patient-experience-survey/2014-national-cancer-patient-experience-survey-national-reports>

<sup>viii</sup> NHS England. Commissioner-based Cancer Waiting Times for Q4 2014-15

<http://www.england.nhs.uk/statistics/2015/05/20/commissioner-based-cancer-waiting-times-for-q4-2014-15/>

<sup>ix</sup> National Voices of Bereaved People Survey <http://www.ons.gov.uk/ons/rel/subnational-health1/national-survey-of-bereaved-people--voices-by-nhs-area-team-2011-2012/stb-national-survey-of-bereaved-people--voices.html> and [http://www.ons.gov.uk/ons/dcp171778\\_355031.pdf](http://www.ons.gov.uk/ons/dcp171778_355031.pdf).