Education and development opportunities

2022 Prospectus

MACMILLAN CANCER SUPPORT

Contents

Welcome!

This year will continue to bring brand-new learning and development opportunities, as well as continuing parts of our offer available to Macmillan Professionals and the wider cancer workforce.
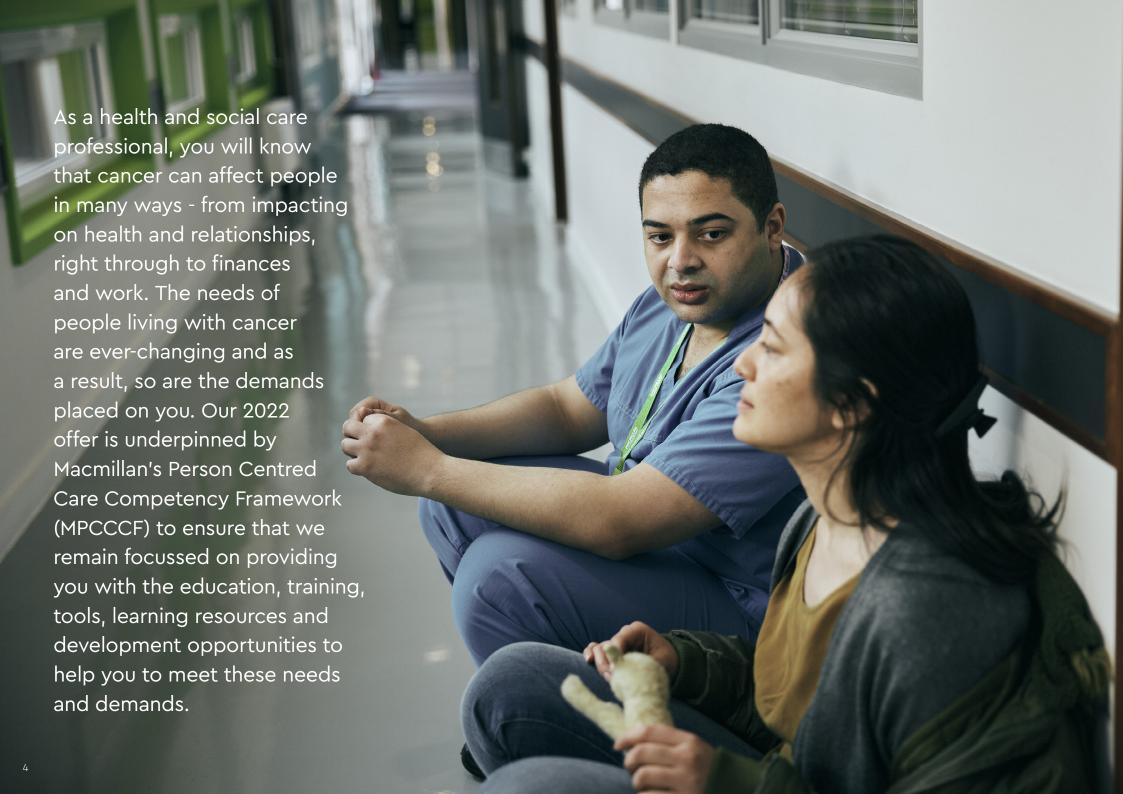
As our offer evolves throughout the year, this Prospectus will be regularly updated to include new opportunities, so please continue to use the Learning and Communications hub to see what's new, book onto virtual classrooms, access e-learning and connect with other colleagues. If you haven't signed up yet to the hub, please follow the instructions on page 6 on how to do this.

We are always looking to build on our learning offer to meet your requirements and to help you continue to grow. Please keep an eye out in your Mac Mail for updates on additional learning resources that may be added throughout the year. As always, we look forward to supporting you in continuing your amazing work for people living with cancer.

Lynne Coulson

Head of Professional Development and Knowledge

Macmillan Cancer Support

As a health and social care professional, you will know that cancer can affect people in many ways - from impacting on health and relationships, right through to finances and work. The needs of people living with cancer are ever-changing and as a result, so are the demands placed on you. Our 2022 offer is underpinned by Macmillan's Person Centred Care Competency Framework (MPCCCF) to ensure that we remain focussed on providing you with the education, training, tools, learning resources and development opportunities to help you to meet these needs and demands.

Accessing the learning and communications hub

We offer a variety of training including e-learning modules, webinars, virtual classrooms and blended learning opportunities. As these modules are online, you can complete them in your own time and in any location. You will also find videos, interviews with specialists and a range of articles.

Accessing the learning and communications hub

There are two ways to sign up depending on your role. Select the route applicable to you:

Macmillan professionals

Learning and Development that has been designed specifically with the needs of our professionals in mind.

The wider cancer workforce, both paid and unpaid (volunteers)

This offer is open to anyone who wishes to access education to better support their interactions with people living with cancer, including our valued volunteers.

Once you have signed up you can also access the learning and communications hub via the 'FUSE' app, which can be downloaded from your device's app store. Just enter "Macmillan" when prompted after download.
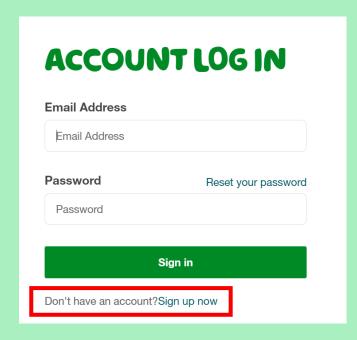
fuse

Accessing the learning and communications hub

To use Macmillan services – such as the learning and communications hub, Be.Macmillan and the Online Community, you need to create a My Macmillan account. You may already have an account if you have accessed any of these services before. If so, you can enter your log in details and **sign in** to the hub. If not follow the steps below;

1. Visit this **online page**. It will take you to the sign in page for the Hub.

2. When you reach the "Account Log In" page, select the "Sign up now" link at the bottom of the screen. This will take you to the "Create an Account" page.

3. Enter the email address we have contacted you on and then select the "Send verification code" button.

4. Your verification code will be sent in an email titled 'MACMILLAN CANCER SUPPORT account email verification code'. Check your junk folder in case it has been diverted there.

5. Enter your code where prompted on the create account page and select the "Verify" button.

6. You should then have the option to fill in your chosen password and your name.

7. Once you have done this, select the "Complete registration" button.

8. You will then receive a confirmation email.

9. If you visit the "**Account Log In**" page again, you should be able to log in. If you are unable to access the hub email **LearningSupportHub@macmillan.org.uk**.

ACCOUNT LOG IN

Email Address

Email Address

Password   Reset your password

Password

Sign in

Don't have an account? Sign up now

Email Address

Email Address

Send verification code

Accessing the learning and communications hub

To sign up to online learning, follow the below steps:

1. Visit the **Learning and communications hub application form**.

2. Complete the form to register for the learning and communications hub.

3. Your licence will be created for the Hub and we will send you information on how to log in.

4. If you experience any issues with this process, let us know at **LearningSupportHub@macmillan.org.uk**

5. We hope you enjoy the new learning and communications hub!

MACMILLAN CANCER SUPPORT

Learning and communications hub

* Required

Thanks for registering for our learning and communications hub.

Simply confirm your name, work email address and a few other details below and we'll give you access to the hub. We'll be in touch using the contact details you've provided to keep you up to date with the online training and development courses that we have on offer. We'll also send you details about relevant events and how you can get involved with our online professional community groups.

We promise to keep your details safe and never sell or swap them with anyone. Our privacy policy explains how we keep this promise. If you don't want to hear from us, or change your mind about how we contact you, you can opt out at any time by clicking the unsubscribe link in the emails we send to you.

Please note: It's possible you won't see the confirmation page when using Internet Explorer. Try using a different browser if possible.

Macmillan Privacy Policy

Title *

Select your answer ⌄

First Name *

Enter your answer

Last Name *

Enter your answer

Work Email Address *
This is the email address that you use in your primary role. Please ensure this is accurate as this is how we will give you access to the hub.

Enter a valid email address.

Choosing the right level

The levels indicated throughout our learning offer are related to the Macmillan Person Centred Care Competency Framework (MPCCCF). These are:

Expert Level – Applies to certain roles or functions that require more clinical expertise with a greater depth of skills and knowledge.

Enhanced Level – This applies to certain roles or functions that require more clinical expertise and builds upon the essential level for those professionals wishing to further develop their existing skills and knowledge.

Essential Level – Covers core competencies, skills and knowledge identified in the MPCCCF as relevant for all the workforce.

All – There are some learning opportunities and learning resources that are applicable to all levels of the MPCCCF and suitable for everyone.

What is the Macmillan Person Centred Care Competency Framework (MPCCCF)?

The MPCCCF has been developed to clarify the roles and competencies, education and training required in the workforce to support services in meeting the needs of people living with cancer.

This ambitious, forward-thinking framework cuts across traditional professional roles and titles and can be used in primary, secondary, tertiary and social care settings, enabling staff and volunteers within these services to better meet the needs of people living with cancer.

The MPCCCF is based on qualification levels, which will enable it to be used across the 4 nations of the UK. Access the **MPCCCF community** on the learning and communications hub (LCH), where you can find out more information and view the MPCCCF document.

Communities of Practice (CoPs)

What are they?

CoPs are self-sustaining groups of people who share an interest in an aspect of work aimed at improving the lives of people with cancer. Our aim is to cultivate and enable communities of practice to develop across the UK to spread innovation, ideas and good practice and enable the sharing of experience and knowledge. CoPs will achieve these aims through:

Building upon known previously successful face to face Communities of Practice

Enabling cancer professionals to share knowledge and learning

Bridging the gap between informal interactions on the LCH and virtual classrooms

Linked to wider events such as Best Practice Forums

More information can be found on the next page.

Communities of Practice (CoPs)

2022 will see the introduction of four new multidisciplinary Communities of Practice (CoPs).

CoPs will be open to all individuals working at any level in cancer care who have an interest in the subject area. As the CoPs mature, it may be that subgroups develop to discuss specific aspects of the CoP area, such as electronic Holistic Needs Assessment (HNA/eHNA).

More details can be found on the learning and communications hub.

Inequalities in Cancer Care

Palliative and End of Life Care (PEoLC)

Personalised Care and Support Planning (PCSP)

Psychosocial

Learning and Development Opportunities

We have divided the prospectus into six learning and development themes.

Under each theme we have a range of modules and activities which have a specific Macmillan Person Centred Care Competency Framework (MPCCCF) education level (essential, enhanced or expert), so you can quickly find the opportunities that are most suitable for you.

Cancer Information and Support

The first theme of Cancer Information and Support captures the need for Continuous Professional Development (CPD) in respect of emerging cancer treatments and therapies, as well as how we can support each other and ourselves in such a rapidly changing environment.

Delivery
e-learning

To access, search for e-learning name and filter for course & learning plan on the learning and communications hub.

Cancer Information and Support

Name	Level	Description
Introduction to emotional health and wellbeing **New in June**	Essential	Considers why emotional health and wellbeing is important and explores useful strategies to help improve your skills.
Vicarious trauma – help for the helpers **New in July**	Essential	Seeks to understand what vicarious trauma is, explores the signs of vicarious trauma in self and others and learn about strategies for self-care.
Psycho-education for the workforce **New in August**	Enhanced	Explores why it is important to consider the psychological factors in cancer. Considers how they affect uptake of screening and investigations, decision-making, adherence to treatment and trust & relationships with a healthcare team.
Introduction to Acute Oncology	Essential	An updated version of our pre-existing module, covering basics of acute oncology. This includes information on common oncological emergencies, triage using the UKONS tool and appropriate signposting.
Nutrition in Acute Oncology **New in September**	Enhanced	Developed for professionals providing guidance on nutrition.
Introduction to External Beam Radiotherapy	Essential	Explores what external beam radiotherapy treatment is, the sort of appointments a patient might require, and what someone having radiotherapy might expect during and after treatment.

Cancer calendar information

Macmillan will be working throughout 2022 with other site-specific cancer charities to develop new and innovative content to be launched on the learning and communications hub to coincide with cancer awareness campaigns. The learning resources launched will also link to relevant Professional Development and Knowledge webinars, modules and e-learning.

January	February	Mar
• Cervical cancer prevention week	• Feb 4 World cancer day • Oesophageal cancer	• Brain tumour awareness week • Prostate cancer • Ovarian cancer
Apr	**May**	**June**
• Colorectal cancer • Testicular cancer • Genomics	• Dying Matters Week • Bladder cancer • Skin cancer	• Myeloma week • Improving care for LGBTQ+ people with cancer
July	**August**	**September**
• Sarcoma		• Blood cancer • Urological cancer • Thyroid cancer
October	**November**	**December**
• Breast cancer	• Lung cancer • Pancreatic cancer	• Grief Awareness Week

To find, search for content name and filter for topic and article on the learning and communications hub.

Introduction to Acute Oncology

Level
Essential

Delivery
Virtual Classroom

To book, search for virtual classroom name and filter for events on the learning and communications hub.

Description:

This session will explore what is meant by the term 'Acute Oncology', identify the acute symptoms that patients may experience as a result of their cancer or its treatment, outline common emergencies in cancer care and offer strategies so that health care professionals can recognise potential emergency symptoms and take appropriate action.

Dates	
17 June	9.30am–1.00pm

Understanding Cancer and its Treatments

Level
Essential

Delivery
Virtual Classroom

To book, search for virtual classroom name and filter for events on the learning and communications hub.

Description:

This is for anyone involved in providing information and support for people living with cancer in a clinical, non-clinical or social care role.

This programme is split into 2 sessions and is particularly aimed at those who are new to supporting people living with cancer. It will raise awareness of cancer and its treatments and the impact it has on the patient and their significant others.

Dates		
Session 1	30 June	1.30pm - 5.00pm
Session 2	7 July	1.30pm - 5.00pm

Supported self-management

Helping Overcome Problems Effectively (HOPE)

HOPE:

Helping Overcome Problems Effectively (HOPE) is a facilitated self-management programme for people living with cancer. Macmillan helps healthcare organisations to directly deliver the HOPE programme to people living with cancer by:

• Providing an information session to those organisations and staff interested in finding out more about HOPE.

• Supporting the organisation to set up a HOPE programme.

• Training their staff to be HOPE facilitators and assessors.

• Providing regular updates and advice to staff.

The HOPE programme is delivered by healthcare professionals and volunteers across different time scales ranging from a six week programme (a two hour session every week) to a half day programme. The course is based on positive psychology, mindfulness and cognitive behavioural therapy.

The Macmillan Professional Development and Knowledge team also provide a HOPE programme directly to people living with cancer which is called iHOPE which you can refer into. Find out more: **About iHOPE Programme**.

You can also access HOPE Works which is an online course that will help you to acquire tools and techniques to increase your resilience in your working and day-to-day life and when faced with extra challenges and stresses. **Register for HOPE Works here**

HOPE Information

Level
Essential

Delivery
Virtual Classroom

To book, search for virtual classroom name and filter for events on the learning and communications hub.

Description:

This is designed for Macmillan Professionals, the wider cancer workforce and volunteers who are interested in finding out more about the HOPE programme and becoming a HOPE facilitator.

This session will give an overview of the HOPE programme to enable participants to explore whether HOPE may be suitable for the people living with cancer in their organisation/community and how they may establish the HOPE programme in their organisation.

Dates	
7 July	9.30am-12.30pm
12 October	9.30am-12.30pm

HOPE Facilitator

Level
Essential

Delivery
Virtual Classroom

Description:

This is designed for Macmillan Professionals, wider cancer workforce and volunteers who are looking to facilitate programmes in their local area.

The HOPE Facilitator training programme consists of three 3.5 hour sessions.

To access this programme you must have completed the HOPE information session (page 20). To find out more about how to access HOPE Facilitator programme visit the **learning and communications hub**.

Dates - Programme 2	
9 June	1.30pm - 5.00pm
19 September	1.30pm - 5.00pm
26 September	1.30pm - 5.00pm

Dates - Programme 3	
12 September	9.30am - 1.00pm
19 September	9.30am - 1.00pm
26 September	9.30am - 1.00pm

Dates - Programme 4	
4 October	1.30pm - 5.00pm
11 October	1.30pm - 5.00pm
18 October	1.30pm - 5.00pm

HOPE Assessor

Level
Essential

Delivery
Virtual Classroom

Description:

This is designed for Macmillan Professionals, wider cancer workforce and volunteers who are already trained HOPE facilitators.

This session will go through the assessment process for facilitators. Once you have attended this session delegates will be able to assess other HOPE facilitators in their local area.

Dates	
15 September	9.30am-1.00pm
Further dates to be released. Keep an eye on the learning & communications hub.	

Inequalities in Cancer Care - Communities of Practice

Delivery
Learn and Share

To book, search for the CoP name and filter for events on the learning and communications hub.

Description:

This Community of Practice (CoP) will be a group of active practitioners in a specific field who share ideas, experience and best practice around **inequalities in cancer care**. This CoP will build a shared agenda learning from each other.

CoPs are self-sustaining groups of people who share an interest in an aspect of work aimed at improving the lives of people with cancer. Our aim is to cultivate and enable communities of practice to develop across the UK to spread innovation, ideas and good practice, enable sharing of experience and knowledge. CoPs will achieve these aims through:

Building upon previously successful F2F Communities of Practice

Enabling cancer professionals to share knowledge and learning

Bridging the gap between informal interactions on the LCH and virtual classrooms

Linked to wider events such as Best Practice Forums

Dates	
29 June	12 – 2pm

Psychosocial - Communities of Practice

Delivery
Learn and Share

To book, search for the CoP name and filter for events on the learning and communications hub.

Description:

This Community of Practice (CoP) will be a group of active practitioners in a specific field who share ideas, experience and best practice around **wellbeing**. This CoP will build a shared agenda learning from each other.

CoPs are self-sustaining groups of people who share an interest in an aspect of work aimed at improving the lives of people with cancer. Our aim is to cultivate and enable communities of practice to develop across the UK to spread innovation, ideas and good practice, enable sharing of experience and knowledge. CoPs will achieve these aims through:

Building upon previously successful face to face Communities of Practice

Enabling cancer professionals to share knowledge and learning

Bridging the gap between informal interactions on the LCH and virtual classrooms

Linked to wider events such as Best Practice Forums

Dates	
6 July	12 – 2pm
6 October	12 – 2pm

Genomics and personalised medicine clinical update - Webinar Series

Level
Essential

Delivery
Webinar

To book, search for webinar name and filter for events on the learning and communications hub.

Description:

A series of four webinars during September, October, November and December.

These webinars will provide information on genomics in relation to colorectal cancer, lung cancer, melanoma and the BRCA gene.

Dates

Further dates to be released. Keep an eye on the learning & communications hub.

What's new in Cancer Care?

Level
Enhanced

Delivery
Webinar

To book, search for webinar name and filter for events on the learning and communications hub.

Cancer Information and Support

Description:

A series of four webinars throughout Quarter 3 & Quarter 4 covering developments in cancer care.

Dates

Further dates to be released. Keep an eye on the learning & communications hub.

LGBTQ+ sexuality and gender awareness in cancer care

Level
Essential

Delivery
Webinar

To book, search for webinar name and filter for events on the learning and communications hub.

Description:

This webinar series will welcome guest speakers to discuss LGBTQ+ sexuality and gender awareness in cancer care. The webinar will be recorded so it can be viewed later if it is not possible to attend the live event.

More details to follow.

Dates

Dates to be released. Keep an eye on the learning & communications hub.

Future programmes

Future programmes planned include:

Introduction to cancer awareness and treatments (e-learning)

Enhanced Acute Oncology (blended)

Cultural awareness when supporting people living with cancer (e-learning)

Communication Skills

Effective communication can help people living with cancer to better understand their situation. This can also help support their self-management and decision making.

As professionals we can find ourselves tested by conversations when we least expect it. At Macmillan, we are offering a range of communication skills courses to support your ongoing development that underpins all aspects of The Macmillan Person Centred Care Competency Framework (MPCCCF).

Delivery
e-learning

Name	Level	Description
The spirit of Motivational Interviewing in cancer support	Essential	Provides an overview of Motivational Interviewing (MI) and how it can be used to have supportive and non-judgemental conversations with people about change. It can provide a useful basis from which to support people to better self-manage their condition
Essential Level Communication Skills	Essential	This provides an introduction to our blended communication skills offer, and is designed to build an essential level understanding of key terms and techniques and awareness around the skills and behaviours required when supporting people living with cancer.

To access, search for e-learning name and filter for course & learning plan on the learning and communications hub.

Motivational Interviewing in Cancer Support

Level
Enhanced

Delivery
Virtual Classroom

To book, search for virtual classroom name and filter for events on the learning and communications hub.

Description:

This session will focus on the spirit and style of Motivational Interviewing (MI) in cancer care settings. It will provide an opportunity to learn from experienced MI trainers and practitioners. In addition, there will be an opportunity to practice supportive conversations which focus on the language of change.

This session is designed to follow Macmillan's e-learning module on the spirit and style of MI in cancer care, so please do find some time to complete this e-learning before attending this session.

Dates	
23 May	1.00pm - 4.30pm

SAGE & THYME

Level
Essential

Delivery
Virtual Classroom

To book, search for virtual classroom name and filter for events on the learning and communications hub.

Communication Skills

Description:

This session teaches the communication skills needed to notice distress, listen carefully and respond helpfully. It is interactive in nature and is delivered with a mixture of films, presentations and group work (including discussion).

Dates	
25 May	1.30pm - 5.00pm
28 June	9.30am - 1.00pm
8 September	1.30pm - 5.00pm
7 October	9.30am - 1.00pm
24 October	1.30pm - 5.00pm
10 November	1.30pm - 5.00pm
14 December	9.30am - 1.00pm

Emotive Conversations in Health and Social Care

Level
Enhanced

Delivery
Virtual Classroom

To book, search for virtual classroom name and filter for events on the learning and communications hub.

Description:

This is a blend of e-learning and facilitated discussion, rehearsal and other activities designed to build the skills and behaviours required to adopt a tender approach to these emotive conversations.

Pre-requisite requirements: Essential Level Communication skills training e.g SAGE & THYME, Communication skills e-learning or equivalent.

Dates	
14 June	1.30pm - 5.00pm
27 September	9.30am - 1.00pm
20 October	1.30pm - 5.00pm
22 November	1.30pm - 5.00pm

Courageous Conversations in Health and Social Care

Level
Expert

Delivery
Blended

To book, search for virtual classroom name and filter for events on the learning and communications hub.

Description:

Health and Social Care Professionals, need to have the skills and confidence to have conversations around what matters to patients especially in relation to end of life and dying. Sometimes these discussions are in difficult situations and without all the information we would ideally like to have. This session will provide you with the opportunity to:

- Practice sharing sad, bad or difficult news in a safe and supportive environment.
- Provide and receive feedback from your peers.
- Reflect on this feedback to improve your practice.
- Refresh your skills through self directed study within the L&CH prior to attending this workshop.

Pre-requisite requirements: Must have completed the Courageous Conversations Learning Plan on the learning & communication hub prior to attending this session.

Dates	
23 June	9.00am – 1.00pm
5 July	9.00am – 1.00pm
18 August	9.00am – 1.00pm
13 September	9.00am – 1.00pm
10 October	9.00am – 1.00pm
25 October	9.00am – 1.00pm
17 November	9.00am – 1.00pm

Leadership and Professional Development

Change is becoming a constant in this busy world and we may all have numerous concurrent changes happening, either organisationally or personally. For some of us change can be difficult to navigate or lead others through.

Whether you are going through change, managing projects well or fine-tuning how you lead your team, our leadership and professional development learning offers modules and activities that will provide you with the skills, knowledge and confidence you need to succeed.

Delivery
e-learning

Name	Level	Description
Introduction to Project Management	Essential	Provides an overview of the project management life cycle. It explores the skills, knowledge and techniques required to successfully complete a project.
Introduction to coaching **New in June**	Essential	Explores coaching, what it is and why it is a useful skill to develop for use in the workplace. Provides some of the foundations of coaching and introduces tools and techniques to use in your practice either with patients or colleagues.

To access, search for e-learning name and filter for course & learning plan on the learning and communications hub.

Induction for New Macmillan Professionals

Level
All

Delivery
Blended

Description:

This is an e-learning resource for all new Macmillan Professionals, and will provide an overview of Macmillan, our values, our purpose and how we work to improve the lives of people living with cancer.

It is the start of your welcome to Macmillan and will be complemented by a Microsoft Teams meeting/telephone call from your local Partnership Quality Lead (PQL) who will be able to answer any questions you may have about Macmillan and your new role, to enable you to be the best you can be for the people you support.

Dates

Launching in Quarter 3

Essential ExPLORE

Enhanced ExPLORE

ExPLORE for Primary Care

Description:

ExPLORE is a programme for professionals who wish to develop their career in cancer and enhance their professional skills and confidence when working with people living with cancer.

This is a blended programme that incorporates e-learning and self-directed study with mentor support, with the option of attending virtual sessions to enhance and consolidate learning.

Name	Level	Description
Essential ExPLORE	Essential	Aimed at the cancer workforce where you may be beginning to ExPLORE cancer care. This self-led programme may benefit people in roles that include Health Care Assistants, Support Workers, Cancer Navigators and Volunteers.
Enhanced ExPLORE	Enhanced	Aimed at Nurses, Allied Health Professionals, Social Care Practitioners, Pharmacists and Assistant Practitioners who are looking to enhance their knowledge and understanding of cancer care. A recommendation for this programme is to have a local mentor to support learning and application of knowledge.
ExPLORE for Primary Care	Enhanced	Aimed at Professionals working in a Primary Care setting who are looking to increase their knowledge and skills in cancer care. This programme also comes with the recommendation of having a local mentor to support learners through the content.

Dates
Register for the ExPLORE course on the learning and communications hub

Introduction to Coaching Skills

Level
Essential

Delivery
Virtual Classroom

To book, search for virtual classroom name and filter for events on the learning and communications hub.

Description:

This session is appropriate for anyone who would like to find out more about coaching, what it is and why it is a useful skill to develop for use in the workplace.

This consists of a practical and interactive session looking at some of the foundations of coaching and will introduce some tools and techniques to use in your practice either with patients or colleagues.

This session:

• Considers what coaching is (and perhaps isn't).

• Outlines the underlying skills of coaching.

• Introduces you to using some coaching models and techniques.

• Identifies how you can apply coaching skills in your practice.

Dates	
9 May	1.30pm–5.00pm
6 June	1.30pm–5.00pm

Developing your Coaching Skills

Level
Enhanced

Delivery
Blended

Description:

This session is designed for those that wish to develop their coaching skills further. It will make reference to some of the tools and models used in the Introduction to Coaching, which can be assessed as an e-learning module in preparation for this session.

It focuses on the practice of coaching by taking a more in depth look at a coaching model in a practice environment. You will have the opportunity to take a closer look at using questions in a coaching context, developing supportive challenges and reflecting on practice.

Dates	
20 June	9.30am - 1.00pm
12 September	1.30pm - 5.00pm
11 October	1.30pm - 5.00pm
10 November	9.30am - 1.00pm
12 December	1.20pm - 5.00pm

Developing Your Project Management Skills

Level
Enhanced

Delivery
Blended

To book, search for virtual classroom name and filter for events on the learning and communications hub.

Description:

This session will support professionals in leading the successful delivery of a project. It will look at change through a range of models and theories and will link these to practical application to support effective delivery of projects to the agreed quality standard, budget and timescale. Subjects covered will include but not be limited to:

- Project initiation.

- Project planning.

- Project delivery.

- Project close down and move to business as usual.

This can be undertaken as an independent virtual classroom or as a virtual classroom linked to leading change.

Dates	
19 May	1.30pm - 5.00pm
6 June	1.30pm - 5.00pm
5 September	1.30pm - 5.00pm
5 October	9.30pm - 1.00pm
8 November	1.30pm - 5.00pm

Leading and Managing Change

Level
Enhanced

Delivery
Blended

To book, search for virtual classroom name and filter for events on the learning and communications hub.

Description:

This session will support Health and Social Care professionals in leading the successful initiation, development, implementation and embedding of changes to processes, practices and ways of working. It will support leading a team that the professional has direct responsibility for and leading change in areas where they have no formal authority. It will look at change through a range of models and theories and will link these to practical application to support effective change leadership.

This can be undertaken as an independent virtual classroom or as a virtual classroom linked to project management.

Dates	
24 May	1.30pm–5.00pm
28 June	9.30am–1.00pm
21 September	9.30am–1.00pm
25 October	1.30am–5.00pm
16 November	9.30am–1.00pm

Introduction to the Macmillan Person Centred Care Competency Framework (MPCCCF)

Level
Essential

Delivery
Learn and share

To access, search for the community name and filter for community on the learning and communication hub.

Description:

This session will introduce the MPCCCF, and explore ways in which it can be used to develop services, teams and individuals. Participants will be encouraged to apply the approach and principles in their roles and services.

It is expected that all participants will be familiar with MPCCCF document and the materials on the **MPCCCF community** prior to attending this session.

You can book on to one of the virtual information and discussion sessions by accessing the community on the hub.

Dates	
26 April	11.00am - 12.00pm
12 May	2.00pm - 3.00pm
15 June	11.00am- 12.00pm

Online Group Reflective Practice Toolkit

Delivery
Virtual

Description:

Group Reflective Practice has shown benefits for healthcare professionals by providing opportunities to share, in confidence, aspects of clinical practice and how they impact on patients' experiences of care. It will give the opportunity to process, in a psychologically safe way, the emotional impact of providing care for people with cancer and their families and to hear helpful reflections from others who share similar challenges in providing care.

On the learning and communications hub you can access a range of resources to help you discover the important ingredients in setting up and facilitating successful Online Group Reflective Practice (OGRP) sessions.

Evidencing Work-Based Learning
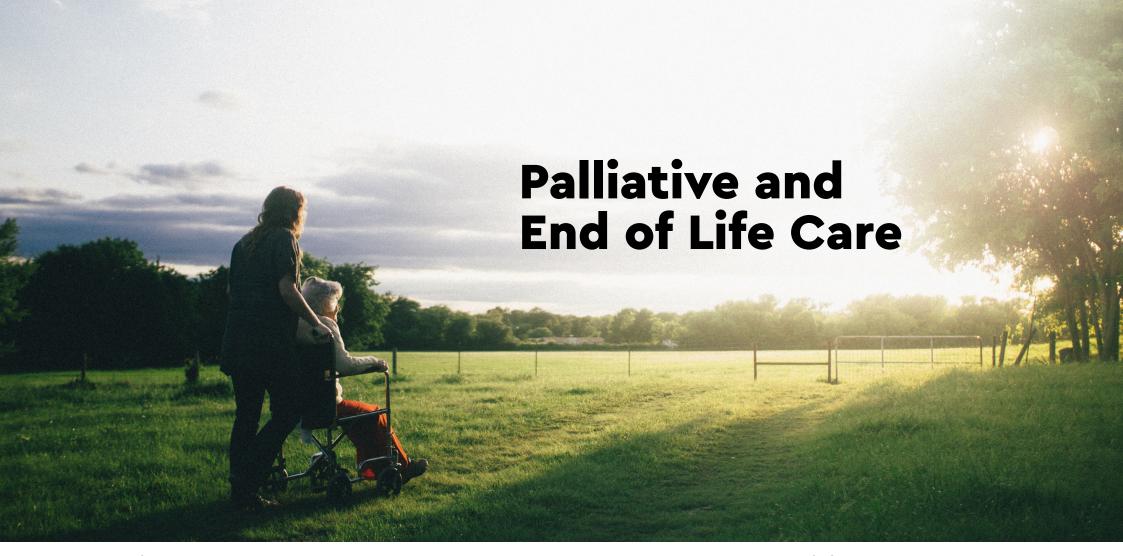
Level
Expert

Delivery
Blended

Description:

Macmillan's work-based learning programme offers a fantastic opportunity for twenty four Macmillan Professionals (and four honorary places for non-Macmillan Professionals) to undertake a fully funded 30-credit academic module at Degree or Masters level in collaboration with the University of West England.

The key focus of the Evidence Work-Based Learning (EWBL) programme is a work-based project. You will need to undertake a cancer service improvement project at work. The programme consists of an orientation session (1.5 hrs), five study days and the opportunity to share your work on the learning and communications hub.

There are only twenty eight funded places on this module. Applications are currently being accepted. Further information can be obtained by contacting **ServiceOpsSupport@macmillan.org.uk**

Palliative and End of Life Care

People with life-limiting conditions such as cancer should have early access to palliative and end of life care services regardless of their gender, age, social status or location. In order to achieve this goal, professionals and volunteers require ongoing support and training to have the confidence and skills to provide effective palliative care.

In the United Kingdom, more than half a million people die each year and many have a prognosis of less than 12 months. A person who is offered and engages in Advance Care Planning (ACP) is more likely to die in their place of choosing. They are also less likely to have emergency hospital admissions in the final months of their life and more likely to have their wishes fulfilled.

Advance Care Planning (ACP)

Delivery
e-learning

Name	Level	Description
Advance Care Planning (ACP) **New in July**	Enhanced	Focuses on raising awareness of the importance of ACP through interactive and accessible articles and virtual content, giving professionals the opportunity to explore ACP and engage in discussions.

To access, search for e-learning name and filter for course & learning plan on the learning and communications hub.

Palliative and End of Life Care Expert Webinar Series

Level
Expert

Delivery
Virtual

To book, search for virtual classroom name and filter for events on the learning and communications hub.

Description:

This is a series of expert webinars exploring various themes around Palliative and End of Life Care.

The next expert webinar on 30th June is "Assessment and Palliative Management of Malignant Bowel Obstruction".

Presented by Dr Ruth Isherwood, Consultant in Palliative Medicine at NHS Tayside, based in Cornhill Macmillan Centre.

The webinar in September will be 'Delirium in Palliative Care' with speaker to be confirmed soon.

The topic for December is "Being Accepted Being Me: why visibility of LGBTQ+ people matters in palliative and end of life care". This will be presented by Kathryn Almack, Professor of Health and Family Lives in the School of Health and Social Work at the University of Hertfordshire.

Topic	Dates	
Assessment and Palliative Management of Malignant Bowel Obstruction	30 June	12.00pm - 1.00pm
Delirium in Palliative Care	15 Sept	12.00pm - 1.00pm
Being Accepted Being Me	15 Dec	12.00pm - 1.00pm

Palliative & End of Life Care - Community of Practice

Delivery
Learn and Share

To book, search for the CoP name and filter for events on the learning and communications hub.

Description:

This Community of Practice (CoP) will be a group of practitioners with a specific interest in or who are passionate about Palliative & End of Life Care (PEOLC). The CoP will share ideas, experiences and best practice and will support each other. They will build a shared agenda, learning from each other.

CoPs are self-sustaining groups of people who share an interest in an aspect of work aimed at improving the lives of people with cancer. Our aim is to cultivate and enable communities of practice to develop across the UK to spread innovation, ideas and good practice, enabling the sharing of experience and knowledge. CoPs will achieve these aims through:

Building upon previously successful face to face Communities of Practice

Enabling cancer professionals to share knowledge and learning

Bridging the gap between informal interactions on the LCH and virtual classrooms

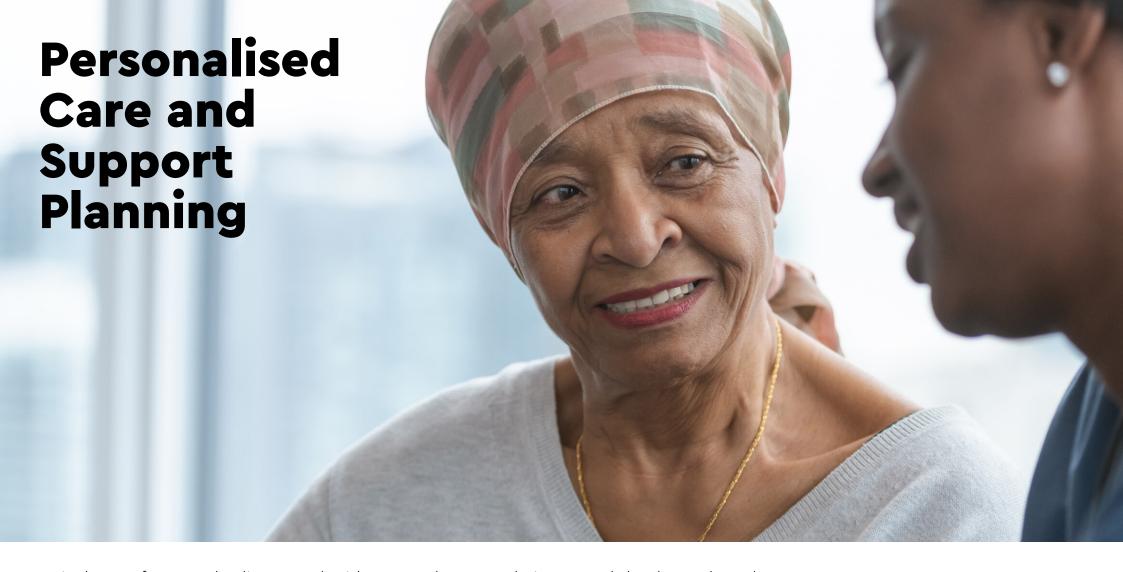**Linked** to wider events such as Best Practice Forums

Dates	
25 July	12.00pm - 2.00pm
11 October	12.00pm - 2.00pm
15 December	12.00pm - 2.00pm

Future programmes

Future programmes planned:

Enhanced level Palliative Care and Pain Management at EoL Toolkit (blended)

Personalised Care and Support Planning

Survival rates for people diagnosed with cancer have vastly improved thanks to the advances in diagnosis and treatment. Therefore, many people are now living with cancer as a long term condition.

Personalised care and support planning allows you to offer the best support for people living with cancer. This theme includes a range of modules to help you improve your skill and knowledge in this area.

Personalised Care and Support Planning

Name	Level	Description
'What matters to me?'	Essential	Explores the need for person-centred conversations with people you are providing care and support to. Aims to establish what matters most to them so that personalised care and support needs can be identified.
Understanding personalised care for people living with cancer	Essential	Highlights the importance of personalised care and support planning (PCSP) for people living with cancer. This looks at the key elements of PCSP which include the benefits of personalised cancer care, the importance of supportive conversations, an introduction to Holistic Needs Assessments, cancer care reviews, treatment summaries and the role of information and support.

To access, search for e-learning name and filter for course & learning plan on the learning and communications hub.

Personalised Care and Support Planning - Communities of Practice

Delivery
Learn and Share

To book, search for the CoP name and filter for events on the learning and communications hub.

Description:

This Community of Practice (CoP) will be a group of practitioners with a specific interest in or who are passionate about Personalised Care and Support Planning (PCSP). The CoP will share ideas, experiences and best practice and support each other. They will build a shared agenda, learning from each other.

CoPs are self-sustaining groups of people who share an interest in an aspect of work aimed at improving the lives of people with cancer. Our aim is to cultivate and enable communities of practice to develop across the UK and spread innovation, ideas and good practice, enable sharing of experience and knowledge. CoPs will achieve these aims through:

Building upon previously successful face to face Communities of Practice

Enabling cancer professionals to share knowledge and learning

Bridging the gap between informal interactions on the LCH and virtual classrooms

Linked to wider events such as Best Practice Forums

Dates	
22 September	12.00pm–2.00pm
17 November	12.00pm–2.00pm

Macmillan eHNA - Digital Community

Delivery
Virtual

Description:

This community will provide a central space for Macmillan electronic Holistic Needs Assessment (eHNA) materials at enhanced and expert levels to support our webinars, network with others using the tools and resources and give users the opportunity to learn and share.

The community is aimed at a multi professional audience undertaking Macmillan's eHNA's or supporting colleagues to do so.

To access, search for the community name and filter for community on the learning and communication hub.

Macmillan eHNA - Webinar Series

Level
All

Delivery
Virtual

To book, search for webinar name and filter for events on the learning and communications hub.

Personalised Care and Support Planning

Description:

This webinar series will explore aspects of the implementation and use of Macmillan eHNA in service development and improvement. This quarters' webinar will welcome a guest speaker to discuss the electronic Holistic Needs Assessment (eHNA) tool. The webinar will be recorded so it can be viewed later if it is not possible to attend the live event.

Dates	
14 June	12.00pm - 1.00pm
7 July	Lunch time for 1 - 1.5 hours
4 August	Lunch time for 1 - 1.5 hours
8 September	Lunch time for 1 - 1.5 hours
13 October	Lunch time for 1 - 1.5 hours

Future programmes

Future programmes planned include:

Care Planning (blended)

End of treatment/episode summaries (blended)

Primary and Community Care

Primary and community care professionals provide valuable care in or close to people's homes. Their expert skills and knowledge enable them to support people to manage their long terms conditions and maximise their independence.

Cancer is increasingly recognised as a long term condition. This theme includes a range of modules to help you expand your knowledge, skill and resources to help you support people living with cancer as a long term condition.

Delivery
e-learning

To access, search for e-learning name and filter for course & learning plan on the learning and communication hub.

Name	Level	Description
Social prescribing Module 1 – understanding the needs of people living with cancer	Essential	These two modules introduce how Social Prescribing can play a huge role in improving the experiences of people living with cancer, highlighting that many of the issues they face are similar to other long term conditions.
Social prescribing Module 2 – practical steps you can take in providing support to people living with cancer	Essential	
Cancer care reviews	Enhanced	Provides professionals with the knowledge to support them to complete a cancer care review which reflects what matters most to individuals affected by cancer.
ExPLORE for primary care	Enhanced	Macmillan ExPLORE is a programme for professionals who wish to develop their career in cancer and enhance their professional skills and confidence when working with people living with cancer.

Community Pharmacy

Level
Essential

Delivery
Virtual

To access, search for content name and filter for course on the learning and communication hub.

Description:

This will build the confidence and knowledge of Community Pharmacists in recognising the signs and symptoms of cancer as well as being able to provide effective support to People Living with Cancer.

It is aimed at all Community Pharmacists including those employed directly by Primary Care who provide structured medication reviews, manage long term conditions, management of medicines on transfer of care while addressing both the public health and social care needs of patients in the community and GP practices.

By the end, participants should be able to:

1. Understand the importance of Early Diagnosis and recognise serious signs and symptoms that may be identified during a consultation relating to other conditions
2. Identify ways to support customers affected by cancer taking into account their individual needs and circumstances
3. Demonstrate an ability to proactively signpost customers to relevant information about cancer support

Practice Nurse Programme

Level
Enhanced

Delivery
Blended

Description:

This programme is for Practice Nurses in Primary Care, and will enable you to:

• Develop an understanding of cancer and its treatments.

• Take a more active role in managing cancer as a long-term condition.

• Act as a resource of cancer knowledge for colleagues in the practice setting by providing holistic support to people living with cancer.

• Consider and begin to plan ways in which you can improve and enhance services within your own workplace for people living with cancer.

Time requirement: 20-25 hours in total to be completed over a 5-month period.

Dates

New dates being released in Quarter 3 – complete the **Practice Nurse Course Application form** to register your interest.

Courageous Conversations in Health and Social Care

Level
Expert

Delivery
Blended

To access, search for course name and filter for event on the learning and communication hub.

Description:

Health and Social Care Professionals need to have the skills and confidence to have conversations around what matters to patients, especially in relation to end of life and dying. Sometimes these discussions are in difficult situations and without all the information we would ideally like to have. This session will provide you with the opportunity to:

• Practice sharing sad, bad or difficult news in a safe and supportive environment.

• Provide and receive feedback from your peers.

• Reflect on this feedback to improve your practice.

• Refresh your skills through self directed study within the L&CH prior to attending this workshop.

Pre-requisite requirements: Must have completed the Courageous Conversations Learning Plan on the learning & communication hub prior to attending the session.

Dates	
23 June	9.00am – 1.00pm
5 July	9.00am – 1.00pm
18 August	9.00am – 1.00pm
13 September	9.00am – 1.00pm
10 October	9.00am – 1.00pm
25 October	9.00am – 1.00pm
17 November	9.00am – 1.00pm

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