

Education and training opportunities

2024 Prospectus



MACMILLAN
CANCER SUPPORT

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Welcome!

Our education and training offer is free and easy to access on our Learning Hub.

We have a wide variety of learning opportunities to help you develop.

If you haven't signed up to the Learning Hub yet, you can follow the instructions on page 6. The Learning Hub is where you can book onto virtual classrooms, access e-learning and find resources.

This prospectus is regularly updated to include new opportunities, and you can keep an eye out in Mac Mail for additional learning resources that may be added throughout the year.

As always, we look forward to supporting you in continuing your amazing work for people living with cancer.



Lynne Coulson

**Head of Professional
Development and
Knowledge
Macmillan Cancer
Support**

As a health and social care professional, you will know that cancer can affect people in many ways - from impacting health and relationships right through to finances and work. The needs of people living with cancer are ever-changing and as a result, so are the demands placed on you.

Our offer is underpinned by Macmillan's Person-Centred Care Competency Framework (MPCCCF) to ensure that we remain focused on providing you with the education, training, tools, learning resources and development opportunities to help you to meet these needs and demands.



The Macmillan Learning Hub



Accessing education and training on the Macmillan Learning Hub is easy. Simply create a free account and find a course that suits you.

Already have a Learning Hub account?

Login to the Hub

If you are a health and social care professional, you can register for the Learning Hub, and we will create your account for you.

Not yet registered for the Learning Hub?

Register for an account

Choosing the right level

The levels indicated throughout our education and training offer are related to the [Macmillan Person Centred Care Competency Framework \(MPCCCF\)](#). These are:

Expert Level – Applies to certain roles or functions that require more clinical expertise with a greater depth of skills and knowledge.

Enhanced Level – This applies to certain roles or functions that require more clinical expertise and builds upon the essential level for those professionals wishing to further develop their existing skills and knowledge.

Essential Level – Covers core competencies, skills and knowledge identified in the MPCCCF as relevant for all the workforce.

All – There are some learning opportunities and learning resources that are applicable to all levels of the MPCCCF and suitable for everyone.



What is the Macmillan Person Centred Care Competency Framework (MPCCCF)?

The MPCCCF has been developed to clarify the roles and competencies, education and training required in the workforce to support services in meeting the needs of people living with cancer.

This ambitious, forward-thinking framework cuts across traditional professional roles and titles and can be used in primary, secondary, tertiary and social care settings, enabling staff and volunteers within these services to better meet the needs of people living with cancer.

The MPCCCF is based on qualification levels, which will enable it to be used across the four nations of the UK. Access the [MPCCCF community](#) on the Learning Hub, where you can find out more information and view the MPCCCF document.



Education and training opportunities

Our education and training is grouped into six education and development themes.

Under each theme we have a range of education and training which have a specific Macmillan Person Centred Care Competency Framework (MPCCCF) education level (essential, enhanced or expert), so you can quickly find the opportunities that are most suitable for you.

**Cancer
information
and support**

**Psychological
care and
communication
skills**

**Leadership
and
professional
development**

**Palliative
and end of
life care**

**Personalised
care and
support
planning**

**Primary,
community
and social
care**

The Cancer Professionals Podcast

Launching in January 2024, The Cancer Professionals Podcast is brought to you by Macmillan's Professional Development and Knowledge Team. We'll be interviewing a range of expert guests, including health and social care professionals, to lift the lid on current issues faced by the cancer workforce. Expect to hear discussions of clinical practice, personal experiences and practical advice to help improve your knowledge and skills in supporting people affected by cancer.

New episodes will be released on the first Wednesday of each month.

Episode 1: Diet and nutrition at end of life

In episode 1, we're joined by Natalie Harrison, a Macmillan Specialist Palliative Care Dietitian. Natalie shares her knowledge and expertise in diet and nutrition at end of life care. This includes how a person's nutritional needs may change as they approach end of life,

ethical considerations and practical tips on how all professionals working in cancer care can support people with nutrition. And much more!

To find out more, visit the [Cancer Professionals Podcast](#) information page.

Episode 2: Making acute oncology everyone's business

In this episode, we're joined by Dr Verna Lavender, a nurse academic who works at Guy's and St Thomas' as Head of Nursing in Research and Education in the Cancer and Surgery Clinical Group, and Donna Munro, Professional Development and Knowledge Manager at Macmillan Cancer Support and registered general nurse. They discuss acute oncology and why it's important for everyone to know about. They also share the education and training they have developed to educate the workforce on Acute Oncology, including the new acute oncology competence passport.

The Cancer Professionals Podcast





Cancer Information and Support

The first theme of Cancer Information and Support captures the need for Continuous Professional Development (CPD) in respect of emerging cancer treatments and therapies, as well as how we can support each other and ourselves in such a rapidly changing environment.



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Delivery
e-learning

Name	Level	Description
Introduction to Acute Oncology	Essential	An updated version of our pre-existing module, covering basics of acute oncology. This includes information on common oncological emergencies, triage using the UKONS tool and appropriate
Nutrition in Acute Oncology	Enhanced	The nutritional needs of people living with cancer can be complex. This module explores nutrition issues and advice specific to acute oncology and in the management and treatment of cancer.
Introduction to External Beam Radiotherapy	Essential	Explores what external beam radiotherapy treatment is, the sort of appointments a patient might require, and what someone having radiotherapy might expect during and after treatment.
Developing Cultural Competence in Cancer Care and Support	Essential	Explores how culture can shape beliefs and attitudes around cancer, and how to communicate with and support patients from diverse cultural backgrounds.
Improving care for LGBTQ+ people living with cancer	Essential	Designed to help you reduce inequalities in cancer care for LGBTQ+ (lesbian, gay, bisexual, transgender, queer or questioning) communities.

To access, search for e-learning name and filter for course and learning plan on the Learning Hub.

Prehabilitation and rehabilitation for people living with cancer

Level
Expert

Delivery
Blended

**To book, search for
virtual classroom name
and filter for events on
the Learning Hub.**

Description:

This Prehabilitation and rehabilitation for people living with cancer module is delivered in partnership with Macmillan and Sheffield Hallam University. The aim of this module is to develop specialist knowledge and skills to implement prehabilitation and rehabilitation interventions across the pathway to help patients living with cancer manage side effects from cancer treatments.

This module will start in Spring 2024, with dates and application times to be released. To find out more about this module, please visit the [Prehabilitation and rehabilitation for people living with cancer](#) course page on the Sheffield Hallam University website.

Supported self-management

Helping Overcome Problems Effectively (HOPE)

To book, search for virtual classroom name and filter for events on the Learning Hub.



Cancer Information and Support

HOPE

Helping Overcome Problems Effectively (HOPE) is a facilitated self-management programme for people living with cancer. Macmillan helps healthcare organisations to directly deliver the HOPE programme to people living with cancer by:

- Providing an information session to those organisations and staff interested in finding out more about HOPE
- Supporting the organisation to set up a HOPE programme
- Training their staff to be HOPE facilitators and assessors
- Providing regular updates and advice to staff.

The HOPE programme is delivered by healthcare professionals and volunteers across different time scales ranging from a six week programme (a two hour session every week) to a half day programme. The course is based on positive psychology, mindfulness and cognitive behavioral therapy.

The Online HOPE programme is a group 6 week self-management course, delivered by the professional development and knowledge team. You can signpost people with cancer directly to the information page ([Online HOPE Programme – Help Overcoming Problems Effectively online](#)) where they can find out more and register for the Online HOPE programme.

HOPE Facilitator training

Level
Essential

Delivery
Virtual Classroom

To book, search for virtual classroom name and filter for events on the Learning Hub.



Cancer Information and Support

Description:

HOPE enables people and carers living with cancer to lead more fulfilled lives with and beyond cancer, to gain confidence in their ability to self-manage, and live their lives as well as possible.

Macmillan supports partner organisations to become HOPE centres and to train their health care professionals and volunteers to become facilitators, and to deliver HOPE courses directly to people living with cancer nationwide.

All the information you need to find out how to become a HOPE centre or facilitator can be found on the open [HOPE community](#).

Step 1: Read the [HOPE Information and commitment](#) pages. If you have further questions, sign up for the HOPE information session to find out more about how the HOPE programme may benefit your patients.

Step 2: Sign up for the HOPE Facilitator training. Designed to equip you with the skills and knowledge to successfully facilitate the HOPE course to patients, it will lead you towards full HOPE Facilitator accreditation, following an assessment in practice.

Future steps: Established HOPE Facilitators can undertake further training to become HOPE Assessors to enable them to carry out HOPE assessments for accreditation of new HOPE facilitators and re-validate existing HOPE facilitators.

Dates	
HOPE Facilitator training	Thursday 28 March
HOPE Information session	Tuesday 21 May Thursday 18 July Monday 23 September

Genomics and cancer

Level
Essential and Enhanced

Delivery
Blended

To book, search for virtual classroom name and filter for events on the Learning Hub.

Cancer Information and Support

Description:

Advances in genomics are transforming healthcare. But what does this mean for cancer care? Visit the [Genomics and cancer](#) topic on the Learning Hub to access e-learning modules, webinars and resources to learn more about genomics and its impact on the prevention, diagnosis and treatment of cancer. You will find:

- An introduction to genomics from Victoria Cuthill, Nurse Consultant at St Mark's Centre for Familiar Intestinal Cancer
- A factsheet that defines key terms and phrases used in genomics in cancer care
- Genomics and personalised medicine clinical updates – a series of on-demand webinars exploring the application of genomics in colorectal cancer, breast cancer, non-small cell lung cancer and melanoma.
- Access to Genomics 101 e-learning (hosted on e-learning for Health)



Psychological care and communication skills

Effective compassionate communication can help people living with cancer to better understand their situation. At Macmillan, we are offering a range of communication skills and psychological wellbeing learning programmes to support your ongoing development.



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To access, search for
e-learning name and filter
for course and learning
plan on the Learning Hub.

Name	Level	Description
The spirit of motivational interviewing in cancer support	Essential	Provides an overview of Motivational Interviewing (MI) and how it can be used to have supportive and non-judgemental conversations with people about change. It can provide a useful basis from which to support people to better self-manage their condition
Essential level communication skills	Essential	<p>This e-learning course is an introduction to communication skills. It is designed to increase your knowledge, skills and confidence when supporting and communicating with people living with cancer. It builds an essential level understanding of key terms and techniques used in communication.</p> <p>It is made up of several bite sized modules focusing on a range of communication topics, including:</p> <ul style="list-style-type: none"> • Cues • Active listening • Blocking behaviours • Managing difficult conversations <p>We recommend you complete this course before booking onto any of our enhanced communication skills courses.</p>

**To access, search for
e-learning name and filter
for course and learning
plan on the Learning Hub.**

Name	Level	Description
Introduction to Emotional Health and Wellbeing	Essential	Considers why emotional health and wellbeing is important and explores useful strategies to help improve your skills.
Psychological Support Skills to Enhance Cancer Care	Enhanced	Overview of working with psychological distress in clinical practice, to support the person living with cancer. Exploring depression, anxiety, panic attacks, suicidal ideation, and safeguarding. Considers assessment tools and strategies to help modify behaviours to promote better mental health and wellbeing, including self-care for the healthcare professionals.
Help for the Helpers	Essential	This e-learning module has been designed to support all professionals in understanding what neuroscience is teaching about the long-term impact of helping others and how you can sustainably protect yourself from vicarious traumatisation.

Motivational Interviewing in Cancer Support

Level
Enhanced

Delivery
Virtual Classroom

To book, search for
virtual classroom name
and filter for events on
the Learning Hub.

**Psychological care and
communication skills**

Description:

These virtual classroom events focus on having supportive conversations with people in the spirit and style of motivational interviewing, within cancer care. This course will help you plan and implement supportive interventions if you:

- Support people with changes after treatment
- Help people engage in screening programmes
- Have conversations with people about cancer prevention and behaviour change

Dates	
27 March	9:00am – 1:30pm

SAGE & THYME

Level

Essential

Delivery

Virtual Classroom

To book, search for virtual classroom name and filter for events on the Learning Hub.

Description:

The SAGE & THYME online workshop reminds staff how to listen and how to respond in a way which empowers the patient. It discourages staff from "fixing" and demonstrates how to work with the patient's own ideas first. You will learn evidence-based communication skills to provide person-centered support to someone with emotional concerns using the SAGE & THYME structure.

The SAGE & THYME structure is suitable for talking to anyone: patients and carers, students, colleagues and children - inside and outside of health care. The session will teach you how to use a structured approach to getting into and out of a conversation with someone who is upset or has concerns, whilst providing basic psychological support. The workshop uses a mix of small group work and films for the teaching.

Dates	
11 April	9.30am – 12.30pm
29 April	1.30pm – 4.30pm
14 May	1.30pm – 4.30pm
17 May	9.30am – 12.30pm
19 June	9.30am – 12.30pm
27 June	9.30am – 12.30pm

Emotive Conversations in Health and Social Care

Level
Enhanced

Delivery
Virtual Classroom

To book, search for
virtual classroom name
and filter for events on
the Learning Hub.

Psychological care and communication skills

Description:

This course will explore the challenges of managing heightened emotions and look at ways we might respond effectively with empathy.

At the end of the session, you will be able to:

- Recognise factors in what makes a conversation challenging
- Respond appropriately to a range of different emotions
- Understand how professional boundaries can help in the management of emotional / difficult conversations.

You will practice skills and techniques to increase your confidence in these situations.

Pre-requisite requirements: Essential Level Communication skills training – e.g., SAGE & THYME, Communication skills e-learning or equivalent.

Dates

15 April	1.30pm – 5.00pm
31 May	9.30am – 1.00pm
11 June	1.30pm – 5.00pm



Leadership and Professional Development

Change is becoming a constant in this busy world and we may all have numerous concurrent changes happening, either organisationally or personally. For some of us change can be difficult to navigate or lead others through. Whether you are going through change, managing projects well or fine-tuning how you lead your team, our leadership and professional development learning offers modules and activities that will provide you with the skills, knowledge and confidence you need to succeed.



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Delivery
e-learning

**Leadership and
Professional Development**

Name	Level	Description
Introduction to project management	Essential	Provides an overview of the project management life cycle. It explores the skills, knowledge and techniques required to successfully complete a project.

To access, search for e-learning name and filter for course and learning plan on the Learning Hub.

Essential ExPLORE

Enhanced ExPLORE

ExPLORE for Primary Care

To access, search for e-learning name and filter for course and learning plan on the Learning Hub.

Leadership and Professional Development

Description:

Explore is a programme for professionals who wish to develop their career in cancer and enhance their professional skills and confidence when working with people living with cancer.

This is a blended programme that incorporates e-learning and self-directed study with mentor support, with the option of attending virtual sessions to enhance and consolidate learning.

Name	Level	Description
Essential Explore	Essential	Aimed at the cancer workforce where you may be beginning to ExPLORE cancer care. This self-led programme may benefit people in roles that include Health Care Assistants, Support Workers, Cancer Navigators and Volunteers.
Enhanced Explore	Enhanced	Aimed at Nurses, Allied Health Professionals, Social Care Practitioners, Pharmacists and Assistant Practitioners who are looking to enhance their knowledge and understanding of cancer care. A recommendation for this programme is to have a local mentor to support learning and application of knowledge.
Explore for Primary Care	Enhanced	Aimed at Professionals working in a Primary Care setting who are looking to increase their knowledge and skills in cancer care. This programme also comes with the recommendation of having a local mentor to support learners through the content.

[Register for the Explore course](#) on the Learning Hub.

Developing Your Project Management Skills

Level
Enhanced

Delivery
Blended

To book, search for virtual classroom name and filter for events on the Learning Hub.

Leadership and Professional Development

Description:

This session will support professionals in leading the successful delivery of a project. It will look at change through a range of models and theories and will link these to practical application to support effective delivery of projects to the agreed quality standard, budget and timescale. Subjects covered will include but not be limited to:

- Project initiation
- Project planning
- Project delivery
- Project close down and move to business as usual.

This can be undertaken as an independent virtual classroom or as a virtual classroom linked to leading change.

Dates

New dates coming soon

Evidencing Work-Based Learning

Level
Expert

Delivery
Blended

To book, search for virtual classroom name and filter for events on the Learning Hub.

Leadership and Professional Development

Description:

The Macmillan Evidencing Work Based Learning (EWBL) module is run in partnership with the University of West of England (UWE). It offers a fantastic opportunity for Macmillan professionals (with limited honorary places for non-Macmillan healthcare professionals) to undertake a fully funded 30-credit academic module at Degree or Masters level.

The EWBL module supports you to navigate the complexities of implementing a service development project in your own place of work whilst developing you as a leader in cancer care. It is fully funded by Macmillan Cancer Support, following completion of a short eligibility questionnaire on the Learning Hub.

The module consists of 5 virtual study days (one per month) which are a mixture of facilitated sessions and action learning sets. You will be supported by the tutors to complete and submit a learning contract and complete UWE/NHS Ethics approval as needed. The next EWBL cohort will begin in **May 2024**.

Dates

7 May	Virtual Study Day 1
4 June	Virtual Study Day 2
2 July	Virtual Study Day 3
10 September	Virtual Study Day 4
8 October	Virtual Study Day 5

As part of the application process, we ask that any interested applicants view a recording of an information session to enable you to decide if the EWBL module is right for you. The next information session will be held on **Thursday 18th July 12:00 - 13:00**. Please register for this event on the Learning Hub. Contact ServiceOpsSupport@macmillan.org.uk to register your interest or for more information.



Palliative and End of Life Care

People with life-limiting conditions such as cancer should have early access to palliative and end of life care services regardless of their gender, age, social status or location. In order to achieve this goal, professionals and volunteers require ongoing support and training to have the confidence and skills to provide effective palliative care.

In the United Kingdom, more than half a million people die each year and many have a prognosis of less than 12 months. A person who is offered and engages in Advance Care Planning (ACP) is more likely to die in their place of choosing. They are also less likely to have emergency hospital admissions in the final months of their life and more likely to have their wishes fulfilled.



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Delivery e-learning

To access, search for e-learning name and filter for course and learning plan on the Learning Hub.

Name	Level	Description
Advance Care Planning (ACP)	All	<p>This course raises professional awareness about the benefits of advance care planning (ACP). It encourages you to think about how you can support advance care planning within your role.</p> <p>It will help you to understand that ACP isn't only relevant to palliative and end of life care but something for all cancer care professionals.</p>
Introduction to loss, grief and bereavement	Essential	<p>This essential level e-learning course provides an introduction to loss, grief and bereavement.</p> <p>You will explore examples of loss, learn about the complexity of grief and gain essential knowledge and skills to support people who have experienced a bereavement.</p>
Essential Palliative and end of life care (relaunched with updated content)	Essential	<p>This e-learning aims to increase the confidence of professionals who support people with PEOLC needs by increasing their understanding and awareness.</p> <ol style="list-style-type: none"> 1. What is Palliative and End of Life Care – learn about the terminology that is used and the principles of care. Reflect on the value of your role and skills you will need. 2. Pain and symptom management – an introduction to the assessment and management of pain and other common symptoms in PEOLC. 3. Care of the dying person – explore how to identify when someone is in last weeks, hours or days of life and the principles of care at this time.

Enhanced Palliative and End of Life Care Learning and Development Toolkit

Delivery
e-learning

To access, search for e-learning name and filter for course and learning plan on the Learning Hub.

Description:

Macmillan's new Enhanced Palliative and End of Life Care Learning and Development Toolkit contains a wide range of interactive, online modules and resources to enhance your knowledge and skills in palliative and end of life care. The toolkit is aimed at health and social care professionals who regularly assess, manage and influence decision-making for people with life-limiting illness. Topics include:

- The assessment and management of pain and other common end of life symptoms
- Communication in palliative and end of life care
- The assessment and management of common symptoms
- Palliative care emergencies
- Person-centred care and end of life
- Understanding and enriching agency in palliative and end of life

Understanding and enriching agency in palliative and end of life care

Level
Enhanced

Delivery
e-learning

To access, search for
e-learning name and filter
for course and learning
plan on the Learning Hub

Palliative and End of Life Care

Description:

Life-limiting illness often disrupts a person's ability to succeed and thrive in the areas of life which are most important to them. In recognising this, we recognise that life-limiting illness often disrupts a person's 'agency'.

Developed in collaboration with researchers from the University of Glasgow, this new e-learning module explores the concept of 'agency' and the important role that agency plays in understanding suffering in palliative and end of life care. You will learn how to identify causes and forms of suffering and discover practical ways to enrich agency and alleviate suffering for the people you support.



Personalised Care and Support Planning

Survival rates for people diagnosed with cancer have vastly improved thanks to the advances in diagnosis and treatment. Therefore, many people are now living with cancer as a long term condition. Personalised care and support planning allows you to offer the best support for people living with cancer. This theme includes a range of modules to help you improve your skill and knowledge in this area.



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**To access, search for
e-learning name and filter
for course and learning plan
on the Learning Hub.**

Name	Level	Description
'What matters to me?'	Essential	Explores the need for person-centred conversations with people you are providing care and support to. Aims to establish what matters most to them so that personalised care and support needs can be identified.
Treatment Summaries	Enhanced	Explains the importance of treatment summaries as part of personalised care for people living with cancer. It will outline indicative treatment summary content by providing best practice examples and demonstrate the their benefits.
Understanding personalised care for people living with cancer	Essential	Highlights the importance of personalised care and support planning (PCSP) for people living with cancer. This looks at the key elements of PCSP which include the benefits of personalised cancer care, the importance of supportive conversations, an introduction to Holistic Needs Assessments, cancer care reviews, treatment summaries and the role of information and support.
Personalised care planning for people living with cancer	Essential	Provides guidance on conducting care and support planning consultations and completing care plans following the completion of holistic needs assessments (HNA) by people with cancer. This learning package was co-designed and developed with the Innovative co-Design and Evaluation of care Plan Training and education for Holistic needs (or InDEPTH) Advisory Group and InDEPTH workshop participants, led by Dr Verna Lavender.

Macmillan eHNA - Digital Community

Delivery
Virtual

To access, search for the
community name and
filter for community on
the Learning Hub.

Personalised Care and Support Planning

Description:

This community will provide a central space for Macmillan electronic Holistic Needs Assessment (eHNA) materials at enhanced and expert levels to support our webinars, network with others using the tools and resources and give users the opportunity to learn and share.

The community is aimed at a multi professional audience undertaking Macmillan's eHNA's or supporting colleagues to do so.

Supporting Cancer Care Programme

Level
**Essential/
Enhanced**

Delivery
Blended

To access, search for
e-learning name and filter for
course and learning plan on
the Learning Hub

Description:

This programme is designed for learners who want to increase their knowledge and understanding of supporting people with cancer. The SCCP is suitable for the wider healthcare workforce, volunteers, people living with cancer working in a supportive role, and health and social care professionals who may be new to working in a cancer environment. There is a requirement that each participant can undertake around ten hours per month in a work based environment supporting people affected by cancer.

The SCCP takes 3 months to complete and consists of an induction (3 hrs) plus 4 Modules, each of which contains around 4 hours of e-learning and a virtual classroom (3.5hrs) where participants are encouraged to discuss the learning that they have applied when supporting people with cancer. The Modules are Introduction to Cancer and its Treatments, Personalised Care and Support Planning, Effective Communication and Palliative and End of Life Care.



Primary, Community and Social Care

Primary, Community and Social Care professionals provide valuable care in or close to people's homes. Their expert skills and knowledge enable them to support people to manage their long term conditions and maximise their independence. Cancer is increasingly recognised as a long term condition. This theme includes a range of modules to help you expand your knowledge, skills and resources to help you support people living with cancer as a long term condition.



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Name	Level	Description
Social prescribing Module 1 – understanding the needs of people living with cancer	Essential	These two modules introduce how Social Prescribing can play a huge role in improving the experiences of people living with cancer, highlighting that many of the issues they face are similar to other long term conditions.
Social prescribing Module 2 – practical steps you can take in providing support to people living with cancer	Essential	
Cancer care reviews	Enhanced	Provides professionals with the knowledge to support them to complete a cancer care review which reflects what matters most to individuals affected by cancer.
Explore for primary care	Enhanced	Macmillan EXPLORE is a programme for professionals who wish to develop their career in cancer and enhance their professional skills and confidence when working with people living with cancer.

**To access, search for
e-learning name and filter
for course & learning plan
on the Learning Hub.**

Community Pharmacy

Level
Essential

Delivery
e-learning

To access, search for e-learning name and filter for course & learning plan on the Learning Hub.

Primary, Community and Social Care

Description:

This will build the confidence and knowledge of Community Pharmacists in recognising the signs and symptoms of cancer as well as being able to provide effective support to People Living with Cancer.

It is aimed at all Community Pharmacists including those employed directly by Primary Care who provide structured medication reviews, manage long term conditions, management of medicines on transfer of care while addressing both the public health and social care needs of patients in the community and GP practices.

By the end, participants should be able to:

1. Understand the importance of early diagnosis and recognise serious signs and symptoms that may be identified during a consultation relating to other conditions
2. Identify ways to support customers affected by cancer taking into account their individual needs and circumstances
3. Demonstrate an ability to proactively signpost customers to relevant information about cancer support

Social care community

Level
Essential

Delivery
Blended

To book, search for virtual classroom name and filter for events on the Learning Hub.

Primary, Community and Social Care

Description:

If you work in adult social care, Macmillan's Social care community on the Learning Hub is the go-to place for free education and training on cancer care.

There are over 20 on-demand e-learning courses, bitesize resources, and virtual classrooms to develop your knowledge and skills in supporting people affected by cancer. This community is for all staff working in adult social care who want to improve their understanding of cancer and skills in supporting people affected by cancer. This includes staff working in residential care, nursing homes, home care, sheltered accommodation, assisted living and day centres.

In the community, you'll find the following topics:

- Cancer awareness
- Cancer and other conditions
- Communication skills
- Personalised care
- Palliative and end of life care.

macmillan.org.uk

Macmillan Cancer Support, registered charity in England and Wales (261017), Scotland (SC039907) and the Isle of Man (604). Also operating in Northern Ireland. MAC18954.

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