#### TERMS AND CONDITIONS: PLANNING AHEAD

# Summary of service

As part of Macmillan's campaign to encourage people to consider supporting Macmillan with a gift in their will, Macmillan Cancer Support ('Macmillan') has created a new Planning Ahead Service which will provide Macmillan customers with access to high quality financial and legal services from Irwin Mitchell.

Please note that the services offered within the Planning Ahead Service are provided by Irwin Mitchell, not Macmillan. Should you choose to use Irwin Mitchell's services you will enter into a direct contractual relationship with them and not Macmillan. Although Macmillan has no reason to believe that the services provided by Irwin Mitchell are of poor quality, it cannot endorse or guarantee that the services provided are of a better quality than any other providers in the field of financial and legal services.

Irwin Mitchell will provide a free half hour no obligation consultation and if you wish to obtain any services offered within the Planning Ahead Service (except simple Wills which are free to the customer), you should meet the costs directly with Irwin Mitchell. Take a look at the <u>FAQs</u> for list of services and discounts offered.

Macmillan recommends that you carry out your own independent research on Irwin Mitchell and only choose their services if you are satisfied with their quality of service.

Macmillan excludes all liabilities, losses, damages, claims, costs and expenses arising as a result of your use of the services provided by Irwin Mitchell, unless the liabilities, losses, damages, claims, costs and expenses are caused as a direct result of Macmillan's negligence.

Macmillan reserves the right to pause or cease offering the Planning Ahead Service at any time.

## Payment of simple wills

Simple wills sold by Irwin Mitchell within the Planning Ahead Service will be free to the customer and paid for by Macmillan. Customers also have the option to use Macmillan's recommended panel of will writing providers through its <u>Free Wills Service</u>.

### Age restriction

All customers must be above 18 years of age to use this service.

#### Time restrictions

To be eligible for discounted services we are asking customers to complete their free consultation with Irwin Mitchell by 28 April 2024.

## Leaving a gift to Macmillan

There is no obligation to include a gift in your will to Macmillan as part of the Planning Ahead Service, but we would hugely value your support in this way. Did you know we rely on gifts in wills for over a third of Macmillan's income? We encourage everyone benefitting from this offer to consider leaving Macmillan a percentage of their estate after ensuring their loved ones' needs are looked after.