

Education and training opportunities

2023 Prospectus

MACMILLAN
CANCER SUPPORT



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Welcome!

Our education and training offer is free and easy to access on our Learning Hub. We have a wide variety of learning opportunities to help you develop.

This Prospectus is regularly updated to include new opportunities, so please visit the Learning Hub to see what's new, book onto virtual classrooms, access e-learning and connect with other colleagues. If you haven't signed up yet to the hub, please follow the instructions on page 6 on how to do this.

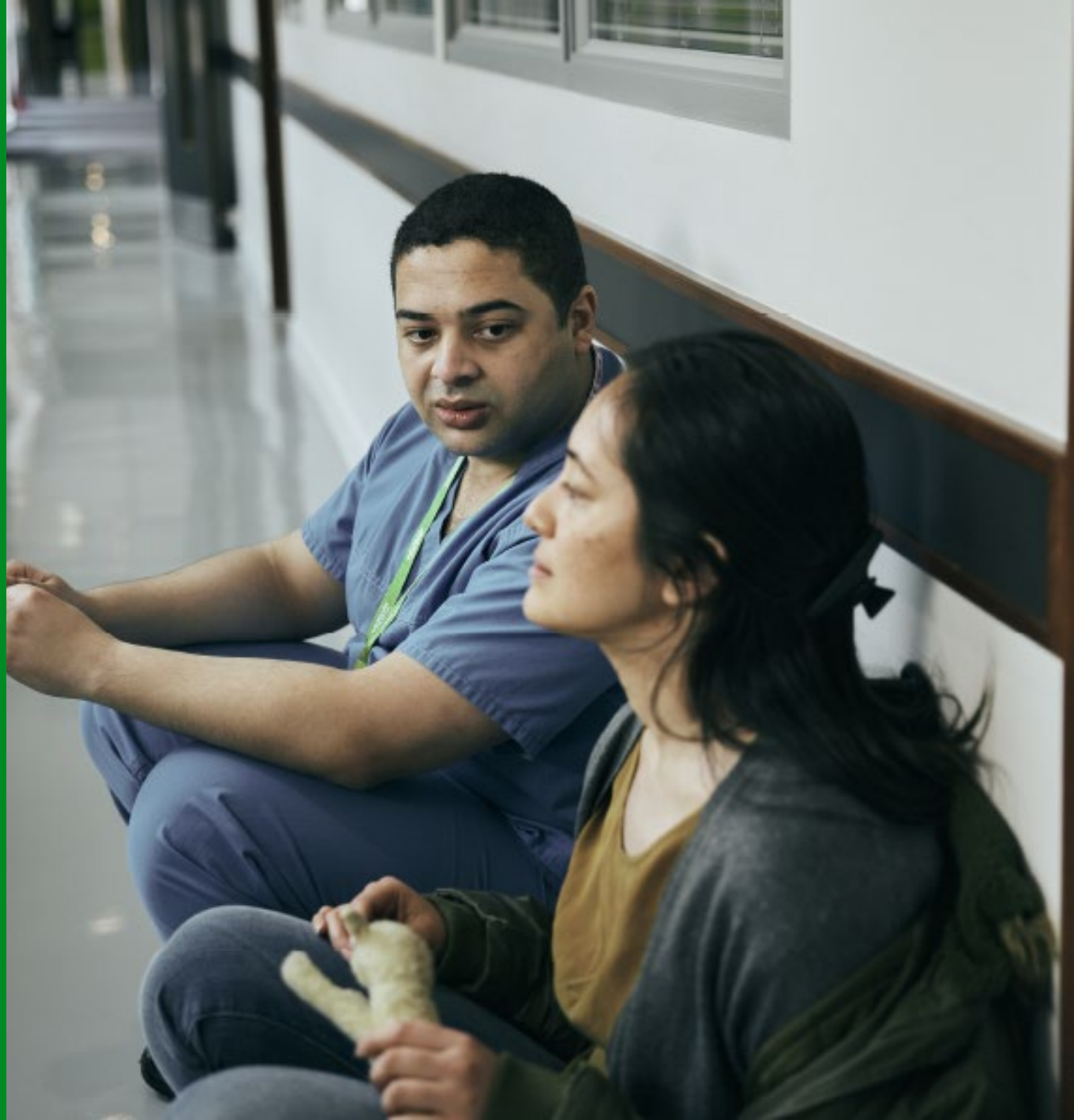
We are always looking to build on our education and training offer to meet your requirements and to help you continue to grow.

Please keep an eye out in your Mac Mail for updates on additional learning resources that may be added throughout the year. As always, we look forward to supporting you in continuing your amazing work for people living with cancer.



Lynne Coulson
**Head of Professional
Development and
Knowledge**
**Macmillan Cancer
Support**

As a health and social care professional, you will know that cancer can affect people in many ways - from impacting health and relationships right through to finances and work. The needs of people living with cancer are ever-changing and as a result, so are the demands placed on you. Our offer is underpinned by Macmillan's Person-Centred Care Competency Framework (MPCCCF) to ensure that we remain focussed on providing you with the education, training, tools, learning resources and development opportunities to help you to meet these needs and demands.



The Macmillan Learning Hub



We offer a variety of training including e-learning modules, webinars, virtual classrooms and blended learning opportunities. As these modules are online, you can complete them in your own time and in any location. You will also find videos, interviews with specialists and a range of articles.



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How to access the Learning Hub



Accessing the education and training on the Learning Hub is easy. Simply create a free account and find a course that suits you.

If you are a health and social care professional, you can register for the Learning Hub, and we will create your account for you.

Already have a Learning Hub account?

[Login to the Hub](#)

Not yet registered for the Learning Hub?

[Register for an account](#)

Choosing the right level

The levels indicated throughout our learning offer are related to the [Macmillan Person Centred Care Competency Framework \(MPCCCF\)](#). These are:

Expert Level – Applies to certain roles or functions that require more clinical expertise with a greater depth of skills and knowledge.

Enhanced Level – This applies to certain roles or functions that require more clinical expertise and builds upon the essential level for those professionals wishing to further develop their existing skills and knowledge.

Essential Level – Covers core competencies, skills and knowledge identified in the MPCCCF as relevant for all the workforce.

All – There are some learning opportunities and learning resources that are applicable to all levels of the MPCCCF and suitable for everyone.



What is the Macmillan Person Centred Care Competency Framework (MPCCCF)?

The MPCCCF has been developed to clarify the roles and competencies, education and training required in the workforce to support services in meeting the needs of people living with cancer.

This ambitious, forward-thinking framework cuts across traditional professional roles and titles and can be used in primary, secondary, tertiary and social care settings, enabling staff and volunteers within these services to better meet the needs of people living with cancer.

The MPCCCF is based on qualification levels, which will enable it to be used across the 4 nations of the UK. Access the [MPCCCF community](#) on the Learning Hub, where you can find out more information and view the MPCCCF document.



Communities of Practice

What are they?

Communities of Practice are self-sustaining groups of people who share an interest in an aspect of work aimed at improving the lives of people with cancer. Our aim is to cultivate and enable communities of practice to develop across the UK to spread innovation, ideas and good practice and enable the sharing of experience and knowledge. Communities of Practice will achieve these aims through:

Building upon known previously successful face to face Communities of Practice

Enabling cancer professionals to share knowledge and learning

Bridging the gap between informal interactions on the Learning Hub and virtual classrooms

Linked to wider events such as Best Practice Forums



Communities of Practice

Communities of Practice are open to all individuals working at any level in cancer care who have an interest in the subject area. As the Communities of Practice mature, it may be that subgroups develop to discuss specific aspects of the CoP area, such as electronic Holistic Needs Assessment (HNA/eHNA).

More details can be found on the Learning Hub.



**Inequalities in
Cancer Care**



Psychosocial



**Personalised
Care and
Support
Planning
(PCSP)**

Education and Training Opportunities

We have divided the prospectus into six education and development themes.

Under each theme we have a range of education and training which have a specific Macmillan Person Centred Care Competency Framework (MPCCCF) education level (essential, enhanced or expert), so you can quickly find the opportunities that are most suitable for you.

**Cancer
Information
and
Support**

**Communication
Skills**

**Leadership
and
Professional
Development**

**Palliative and
End of life
Care**

**Personalised
Care and
Support
Planning**

**Primary
and
Community
Care**



Cancer Information and Support

Cancer Information and Support

The first theme of Cancer Information and Support captures the need for Continuous Professional Development (CPD) in respect of emerging cancer treatments and therapies, as well as how we can support each other and ourselves in such a rapidly changing environment.



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Cancer Information and Support

Delivery e-learning

Name	Level	Description
Introduction to Emotional Health and Wellbeing	Essential	Considers why emotional health and wellbeing is important and explores useful strategies to help improve your skills.
Psychological Support Skills to Enhance Cancer Care	Enhanced	Explores why it is important to consider the psychological factors in cancer. Considers how they affect uptake of screening and investigations, decision-making, adherence to treatment and trust and relationships with a healthcare team.
Introduction to Acute Oncology	Essential	An updated version of our pre-existing module, covering basics of acute oncology. This includes information on common oncological emergencies, triage using the UKONS tool and appropriate
Nutrition in Acute Oncology	Enhanced	Developed for professionals providing guidance on nutrition.
Introduction to External Beam Radiotherapy	Essential	Explores what external beam radiotherapy treatment is, the sort of appointments a patient might require, and what someone having radiotherapy might expect during and after treatment.
Developing Cultural Competence in Cancer Care and Support	Essential	Explores how culture can shape beliefs and attitudes around cancer, and how to communicate with and support patients from diverse cultural backgrounds. Modules will be launched monthly.

To access, search for e-learning name and filter for course and learning plan on the Learning Hub.

Cancer calendar information

Learning resources available on the Learning Hub that coincide with cancer awareness campaigns throughout the year. These will also link to relevant Professional Development and Knowledge webinars, modules and e-learning.

January	February	March
<ul style="list-style-type: none"> • Cervical cancer prevention week 	<ul style="list-style-type: none"> • World cancer day, Feb 4 • Oesophageal cancer 	<ul style="list-style-type: none"> • Brain tumour awareness week • Prostate cancer • Ovarian cancer
April	May	June
<ul style="list-style-type: none"> • Colorectal cancer • Testicular cancer 	<ul style="list-style-type: none"> • Dying Matters Week • Bladder cancer • Skin cancer 	<ul style="list-style-type: none"> • Myeloma week
July	August	September
<ul style="list-style-type: none"> • Sarcoma 		<ul style="list-style-type: none"> • Blood cancer • Urological cancer • Thyroid cancer
October	November	December
<ul style="list-style-type: none"> • Breast cancer 	<ul style="list-style-type: none"> • Lung cancer • Pancreatic cancer 	<ul style="list-style-type: none"> • Grief Awareness Week

To find, search for content name and filter for topic and article on the Learning Hub.

The Prehabilitation and Rehabilitation for People Living with Cancer

Level
Expert

Delivery
Blended

Description:

This Prehabilitation and Rehabilitation for people living with cancer module is delivered in partnership with Macmillan and Sheffield Hallam University. The aim of this module is to develop specialist knowledge and skills to implement prehabilitation and rehabilitation interventions across the pathway to help patients living with cancer manage side effects from cancer treatments.

This module will start in Spring 2023, with dates and application times to be released. To find out more about this module please visit:

[Prehabilitation and Rehabilitation for people living with cancer - delivered in partnership with Macmillan | Sheffield Hallam University \(shu.ac.uk\)](#)

Supported self-management

Helping Overcome Problems Effectively (HOPE)



Cancer Information and Support

HOPE

Helping Overcome Problems Effectively (HOPE) is a facilitated self-management programme for people living with cancer. Macmillan helps healthcare organisations to directly deliver the HOPE programme to people living with cancer by:

- Providing an information session to those organisations and staff interested in finding out more about HOPE.
- Supporting the organisation to set up a HOPE programme.
- Training their staff to be HOPE facilitators and assessors.
- Providing regular updates and advice to staff.

The HOPE programme is delivered by healthcare professionals and volunteers across different time scales ranging from a six week programme (a two hour session every week) to a half day programme. The course is based on positive psychology, mindfulness and cognitive behavioural therapy.

The Macmillan Professional Development and Knowledge team also provide a HOPE programme directly to people living with cancer which is called iHOPE which you can refer into. Find out more: [About iHOPE Programme](#).

You can also access HOPE Works which is an online course that will help you to acquire tools and techniques to increase your resilience in your working and day-to-day life and when faced with extra challenges and stresses. [Register for HOPE Works here](#)

HOPE Information

Level
Essential

Delivery
Virtual Classroom

To book, search for virtual classroom name and filter for events on the Learning Hub.



Cancer Information and Support

Description:

This is designed for Macmillan Professionals, the wider cancer workforce and volunteers who are interested in finding out more about the HOPE programme and becoming a HOPE facilitator.

This session will give an overview of the HOPE programme to enable participants to explore whether HOPE may be suitable for the people living with cancer in their organisation/community and how they may establish the HOPE programme in their organisation.

Dates

Coming soon

HOPE Facilitator

Level
Essential

Delivery
Virtual Classroom



**Cancer Information
and Support**

Description:

This is designed for Macmillan Professionals, wider cancer workforce and volunteers who are looking to facilitate programmes in their local area.

The HOPE Facilitator training programme consists of three 3.5 hour sessions and is designed to equip you with the skills and knowledge to successfully facilitate the HOPE course to patients. It will lead you towards full HOPE Facilitator accreditation, following an assessment in practice.

Throughout the course you will:

- Reflect on how teaching and facilitation differ
- Explore the skills required to enable effective facilitation and support for the HOPE course
- Have an opportunity to practice co-facilitation of a HOPE session, with a fellow delegate on the course

The HOPE content and materials are a co-production between H4C (Coventry University) and Macmillan Cancer Support.

To access this programme you must have completed the **"HOPE Information"** session. To find out more about how to access HOPE Facilitator programme visit the **Learning Hub**.

HOPE Assessor

Level
Essential

Delivery
Virtual Classroom



**Cancer Information
and Support**

Description:

This is designed for Macmillan Professionals, wider cancer workforce and volunteers who are already trained HOPE facilitators.

This session will go through the assessment process for facilitators. Once you have attended this session delegates will be able to assess other HOPE facilitators in their local area.

Genomics and cancer

Level
**Essential and
Enhanced**

Delivery
Blended

Description:

Advances in genomics are transforming healthcare. But what does this mean for cancer care? Visit the Genomics and Cancer Topic on the Learning Hub to access e-learning modules, webinars and resources to learn more about genomics and its impact on the prevention, diagnosis and treatment of cancer. You will find:

- An introduction to genomics from Victoria Cuthill, Nurse Consultant at St Mark's Centre for Familiar Intestinal Cancer
- A factsheet that defines key terms and phrases used in genomics in cancer care
- Genomics and personalised medicine clinical updates – a series of on-demand webinars exploring the application of genomics in colorectal cancer, breast cancer, non-small cell lung cancer and melanoma.
- Access to Genomics 101 e-learning (hosted on e-learning for Health)

Date	Name	Description
23 August 2.00pm – 3.00pm	Genomics Webinar	Amanda Pichini, Clinical Lead for Genetic Counselling and Antigone Johnstone-Burt, Macmillan Genomics Clinical Fellow will be discussing genetics counselling and how the cancer workforce can support this important aspect of cancer care.

What's new in Cancer Care?

Level
Enhanced

Delivery
Webinar

Description:

The What's New in Cancer Care 2022 webinar series is now available on demand on the Learning Hub:

- What's new in radiotherapy
- An Introduction to CAR-T cell therapy
- Implications of Cancer Cachexia – what you need to know
- An introduction to tumour lysis syndrome

In 2023 we will be exploring new developments in cancer care. Keep an eye on the Learning Hub.



Communication Skills

Communication Skills

Effective communication can help people living with cancer to better understand their situation. This can also help support their self-management and decision making.

As professionals we can find ourselves tested by conversations when we least expect it. At Macmillan, we are offering a range of communication skills courses to support your ongoing development that underpins all aspects of The Macmillan Person Centred Care Competency Framework (MPCCCF).



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Name	Level	Description
The spirit of Motivational Interviewing in cancer support	Essential	Provides an overview of Motivational Interviewing (MI) and how it can be used to have supportive and non-judgemental conversations with people about change. It can provide a useful basis from which to support people to better self-manage their condition
Essential Level Communication Skills	Essential	This provides an introduction to our blended communication skills offer, and is designed to build an essential level understanding of key terms and techniques and awareness around the skills and behaviours required when supporting people living with cancer.

To access, search for e-learning name and filter for course and learning plan on the Learning Hub.

Motivational Interviewing in Cancer Support

Level
Enhanced

Delivery
Virtual Classroom

To book, search for
virtual classroom name
and filter for events on
the Learning Hub.

Description:

This session will focus on the spirit and style of Motivational Interviewing (MI) in cancer care settings. It will provide an opportunity to learn from experienced MI trainers

and practitioners. In addition, there will be an opportunity to practice supportive conversations which focus on the language of change.

This session is designed to follow Macmillan's e-learning module on the spirit and style of MI in cancer care, so please do find some time to complete this e-learning before attending this session.

Dates	
30 June	09:30am – 1.00pm
09 August	1.30pm – 5pm
18 September	1.30pm – 5pm
2 November	09:30am – 1.00pm
11 December	1.30pm – 5pm

SAGE & THYME

Level
Essential

Delivery
Virtual Classroom

To book, search for
virtual classroom name
and filter for events on
the Learning Hub.

Description:

The SAGE & THYME foundation level/online workshop reminds staff how to listen and how to respond in a way that empowers the patient. It discourages staff from 'fixing' and demonstrates how to work with the patient's own ideas first.

You will learn evidence-based communication skills to provide person-centred support to someone with emotional concerns using the SAGE & THYME structure.

The SAGE & THYME structure is suitable for talking to anyone: patients and carers, students, colleagues and children – inside and outside of health and social care.

This session will teach you how to use a structured approach to getting into and out of a conversation with someone who is upset or has concerns, whilst providing basic psychological support. The workshop uses a mix of small group work and films for the teaching.

The training was originally developed to meet the level 1 skills requirement described in the 2004 NICE guidance on 'Improving Supportive and Palliative Care for Adults with Cancer', although the principles are generic and can be used with anyone in distress.

The level 1 guidance states that all health and social care staff should be able to:

- recognise psychological distress
- avoid causing psychological harm
- communicate honestly and compassionately
- know when they have reached the boundary of their competence

Dates

13 July	1.30pm – 5.00pm
15 August	9.30am - 1.00pm
21 September	1.30pm – 5.00pm
9 October	1.30pm – 5.00pm
7 November	9.30pm – 1.00pm
6 December	1.30pm – 5.00pm

Emotive Conversations in Health and Social Care

Level
Enhanced

Delivery
Virtual Classroom

To book, search for
virtual classroom name
and filter for events on
the Learning Hub.

Description:

This is a blend of e-learning and facilitated discussion, rehearsal and other activities designed to build the skills and behaviours required to adopt a tender approach to these emotive conversations.

Pre-requisite requirements: Essential Level Communication skills training e.g SAGE & THYME, Communication skills e-learning or equivalent.

Dates	
18 July	9.30am – 1.00pm
23 August	1.30pm – 5.00pm
4 September	9.30am – 1.00pm
19 October	9.30am – 1.00pm
14 November	9.30am – 1.00pm
7 December	1.30pm – 5.00pm

Courageous Conversations in Health and Social Care

Level

Expert

Delivery

Blended

To book, search for virtual classroom name and filter for events on the Learning Hub.

Communication Skills

Description:

This expert level course is aimed at registered professionals from any Health and Social Care setting who wish to develop or refresh their skills around courageous conversations, exploring emotional worries and concerns with people who are living with life limiting conditions and may be in the last weeks or months of their life.

This session will provide you with the opportunity to:

- Refresh your knowledge of communication skills through a short time of self-directed study that must be completed prior to attending a virtual classroom
- Practice your communication skills, techniques and strategies in a safe and supportive environment
- Provide and receive feedback on communication skills practiced within small group facilitator led scenarios
- Reflect on structured feedback you receive to improve your confidence in your professional role

This course is comprised of two compulsory pre-course self-directed activities that must be completed to attending the virtual classroom session.



Leadership and Professional Development

Leadership and Professional Development

Change is becoming a constant in this busy world and we may all have numerous concurrent changes happening, either organisationally or personally. For some of us change can be difficult to navigate or lead others through. Whether you are going through change, managing projects well or fine-tuning how you lead your team, our leadership and professional development learning offers modules and activities that will provide you with the skills, knowledge and confidence you need to succeed.



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Delivery
e-learning

Name	Level	Description
Introduction to Project Management	Essential	Provides an overview of the project management life cycle. It explores the skills, knowledge and techniques required to successfully complete a project.
Introduction to coaching	Essential	Explores coaching, what it is and why it is a useful skill to develop for use in the workplace. Provides some of the foundations of coaching and introduces tools and techniques to use in your practice either with patients or colleagues.

To access, search for e-learning name and filter for course & learning plan on the Learning Hub.

Essential Explore

Enhanced Explore

Explore for Primary Care

Leadership and Professional Development

Description:

Explore is a programme for professionals who wish to develop their career in cancer and enhance their professional skills and confidence when working with people living with cancer.

This is a blended programme that incorporates e-learning and self-directed study with mentor support, with the option of attending virtual sessions to enhance and consolidate learning.

Name	Level	Description
Essential Explore	Essential	Aimed at the cancer workforce where you may be beginning to ExPLORE cancer care. This self-led programme may benefit people in roles that include Health Care Assistants, Support Workers, Cancer Navigators and Volunteers.
Enhanced Explore	Enhanced	Aimed at Nurses, Allied Health Professionals, Social Care Practitioners, Pharmacists and Assistant Practitioners who are looking to enhance their knowledge and understanding of cancer care. A recommendation for this programme is to have a local mentor to support learning and application of knowledge.
Explore for Primary Care	Enhanced	Aimed at Professionals working in a Primary Care setting who are looking to increase their knowledge and skills in cancer care. This programme also comes with the recommendation of having a local mentor to support learners through the content.

Dates

[Register for the Explore course](#) on the Learning Hub

Introduction to Coaching Skills

Level
Essential

Delivery
E-learning

To book, search for
virtual classroom name
and filter for events on
the Learning Hub.

Description:

This course is appropriate for anyone who would like to find out more about coaching, what it is and why it is a useful skill to develop for use in the workplace

This course looks at some of the foundations of coaching and introduces some tools and techniques to use in your practice either with patients or colleagues.

This course:

- Considers what coaching is (and perhaps isn't).
- Outlines the underlying skills of coaching.
- Introduces you to using some coaching models and techniques.
- Identifies how you can apply coaching skills in your practice.

Developing your Coaching Skills

Level
Enhanced

Delivery
Blended

To book, search for
virtual classroom name
and filter for events on
the Learning Hub.

Description:

This session is designed for those that wish to develop their coaching skills further. It will make reference to some of the tools and models used in the Introduction to Coaching, which can be assessed as an e-learning module in preparation for this session.

It focuses on the practice of coaching by taking a more in depth look at a coaching model in a practice environment. You will have the opportunity to take a closer look at using questions in a coaching context, developing supportive challenges and reflecting on practice.

Dates

28 June	9.30am - 1.00pm
31 July	1.30pm - 5.00pm
6 Sept	9.30am - 1.00pm

Developing Your Project Management Skills

Level
Enhanced

Delivery
Blended

To book, search for virtual classroom name and filter for events on the Learning Hub.

Leadership and Professional Development

Description:

This session will support professionals in leading the successful delivery of a project. It will look at change through a range of models and theories and will link these to practical application to support effective delivery of projects to the agreed quality standard, budget and timescale. Subjects covered will include but not be limited to:

- Project initiation.
- Project planning.
- Project delivery.
- Project close down and move to business as usual.

This can be undertaken as an independent virtual classroom or as a virtual classroom linked to leading change.

Dates

4 July	9.30am - 1.00pm
2 August	9.30am - 1.00pm

Leading and Managing Change

Level
Enhanced

Delivery
Blended

To book, search for virtual classroom name and filter for events on the Learning Hub.

Leadership and Professional Development

Description:

This session will support Health and Social Care professionals in leading the successful initiation, development, implementation and embedding of changes to processes, practices and ways of working. It will support leading a team that the professional has direct responsibility for and leading change in areas where they have no formal authority.

It will look at change through a range of models and theories and will link these to practical application to support effective change leadership.

This can be undertaken as an independent virtual classroom or as a virtual classroom linked to project management.

Dates

27 June	1.30pm - 5.00pm
13 September	1.30pm - 5.00pm
21 November	1.30pm - 5.00pm

Evidencing Work-Based Learning

Level
Expert

Delivery
Blended

Leadership and Professional Development

Description:

Macmillan's work-based learning programme in partnership with the University of West England (UWE) offers a fantastic opportunity for Macmillan Professionals (with limited honorary places for non-Macmillan Healthcare Professionals) to undertake a fully funded 30-credit academic module at Degree or Masters level.

The key focus of the Evidence Work-Based Learning (EWBL) Module is a work-based project. You will need to identify a cancer service improvement project at work.

The application process consists of attendance at an Information Session and completion of a short eligibility questionnaire on the Learning Hub.

In 2023 we will be running a cohort starting in October. There will be 12 places for Macmillan Professionals and two places for non Macmillan Healthcare Professionals.

The Module consists of 5 virtual Study Days (one per month) which are a mixture of facilitated sessions e.g. Ethics, Project Management and Action Learning Sets. You will be supported by the tutors to complete and submit a Learning Contract and complete UWE/NHS Ethics approval as needed.

You can register now to attend the information session on the 6th July 2023 on the Learning Hub or by contacting ServiceOpsSupport@macmillan.org.uk



Palliative and End of Life Care

Palliative and End of Life Care

People with life-limiting conditions such as cancer should have early access to palliative and end of life care services regardless of their gender, age, social status or location. In order to achieve this goal, professionals and volunteers require ongoing support and training to have the confidence and skills to provide effective palliative care.

In the United Kingdom, more than half a million people die each year and many have a prognosis of less than 12 months. A person who is offered and engages in Advance Care Planning (ACP) is more likely to die in their place of choosing. They are also less likely to have emergency hospital admissions in the final months of their life and more likely to have their wishes fulfilled.



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Name	Level	Description
Advance Care Planning (ACP)	Enhanced	Focuses on raising awareness of the importance of ACP through interactive and accessible articles and virtual content, giving professionals the opportunity to explore ACP and engage in discussions.
Introduction to Loss, Grief and Bereavement	Essential	<p>This essential level e-learning course provides an introduction to loss, grief and bereavement.</p> <p>You will explore examples of loss, learn about the complexity of grief and gain essential knowledge and skills to support people who have experienced a bereavement.</p>

To access, search for e-learning name and filter for course & learning plan on the Learning Hub.

Palliative and End of Life Care Expert Webinar Series

Level
Expert

Delivery
Virtual

To book, search for the webinar topic on the Learning Hub and filter for events.

Dates

13 September

12.30pm - 1.30pm

29 November

12.30pm - 1.30pm

Enhanced Palliative and End of Life Care Learning and Development Toolkit

Delivery
e-learning

To access, search for
e-learning name and filter
for course and learning
plan on the Learning Hub.

Description:

Macmillan's new Enhanced Palliative and End of Life Care Learning and Development Toolkit contains a wide range of interactive, online modules and resources to enhance your knowledge and skills in palliative and end of life care. The toolkit is aimed at health and social care professionals who regularly assess, manage and influence decision-making for people with life-limiting illness. Topics include:

- The assessment and management of pain and other common end of life symptoms – **Now available on the Learning Hub**
- Communication in palliative and end of life care – **Now available on the Learning Hub**
- The assessment and management of common symptoms – **Now available on the Learning Hub**
- Palliative care emergencies – **Now available on the Learning Hub**
- End of life care and bereavement – **launching in July 2023**



Personalised Care and Support Planning

Personalised Care and Support Planning

Survival rates for people diagnosed with cancer have vastly improved thanks to the advances in diagnosis and treatment. Therefore, many people are now living with cancer as a long term condition. Personalised care and support planning allows you to offer the best support for people living with cancer. This theme includes a range of modules to help you improve your skill and knowledge in this area.



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Name	Level	Description
'What matters to me?'	Essential	Explores the need for person-centred conversations with people you are providing care and support to. Aims to establish what matters most to them so that personalised care and support needs can be identified.
Treatment Summaries	Enhanced	Explains the importance of Treatment Summaries as part of personalised care for people living with cancer. It will outline indicative Treatment Summary content by providing best practice examples and demonstrate the benefits of Treatment Summaries through a series of interviews with Professionals and People Living with Cancer.
Understanding personalised care for people living with cancer	Essential	Highlights the importance of personalised care and support planning (PCSP) for people living with cancer. This looks at the key elements of PCSP which include the benefits of personalised cancer care, the importance of supportive conversations, an introduction to Holistic Needs Assessments, cancer care reviews, treatment summaries and the role of information and support.
Personalised care planning for people living with cancer	Essential	Provides guidance on conducting care and support planning consultations and completing care plans following the completion of holistic needs assessments (HNA) by people with cancer. This learning package was co-designed and developed with the Innovative co-Design and Evaluation of care Plan Training and education for Holistic needs (or InDEPTH) Advisory Group and InDEPTH workshop participants, led by Dr Verna Lavender. It was funded by Macmillan Cancer Support.

To access, search for e-learning name and filter for course and learning plan on the Learning Hub.



Personalised Care and Support Planning - Communities of Practice

Delivery Online Community of Practice

To book, search for the CoP name and filter for events on the Learning Hub.

Personalised Care and Support Planning

Description:

This Community of Practice (CoP) will be a group of practitioners with a specific interest in or who are passionate about Personalised Care and Support Planning (PCSP). The CoP will share ideas, experiences and best practice and support each other. They will build a shared agenda, learning from each other.

CoPs are self-sustaining groups of people who share an interest in an aspect of work aimed at improving the lives of people with cancer. Our aim is to cultivate and enable communities of practice to develop across the UK and spread innovation, ideas and good practice, enable sharing of experience and knowledge. CoPs will achieve these aims through:

Building upon previously successful face to face Communities of Practice

Enabling cancer professionals to share knowledge and learning

Bridging the gap between informal interactions on the Learning Hub and virtual classrooms

Linked to wider events such as Best Practice Forums

Dates	
29 June	12.00pm - 2.00pm
5 October	12.00pm - 2.00pm
23 November	12.00pm - 2.00pm

Macmillan eHNA - Digital Community

Delivery
Virtual

Description:

This community will provide a central space for Macmillan electronic Holistic Needs Assessment (eHNA) materials at enhanced and expert levels to support our webinars, network with others using the tools and resources and give users the opportunity to learn and share.

The community is aimed at a multi professional audience undertaking Macmillan's eHNA's or supporting colleagues to do so.

**To access, search for the
community name and
filter for community on
the Learning Hub.**

Macmillan Personalised Care and Support Planning

Level
All

To book, search for
webinar name and
filter for events on the
Learning Hub.

Personalised Care and Support Planning

Description:

The 2023 webinar series will focus on aspects of Personalised Care and Support Planning and offer an opportunity to listen to and engage with a Professional or expert in their field. The webinars will be recorded so they can be viewed later if it is not possible to attend the live event.

Recordings of the 2022 webinar series, which focused on implementation and use of Macmillan eHNA, are all currently available to view on the Learning Hub.

Dates

October

Details TBC. Check back again later or look at the PCSP Community on the Learning Hub.

December

Details TBC. Check back again later or look at the PCSP Community on the Learning Hub.

Personalised Care and Support Planning

Description:

This programme is designed for learners who want to increase their knowledge and understanding of supporting people with cancer. The SCCP is suitable for the wider healthcare workforce, volunteers, people living with cancer working in a supportive role, and health and social care professionals who may be new to working in a cancer environment. There is a requirement that each participant can undertake around ten hours per month in a work based environment supporting people affected by cancer.

The SCCP takes 3 months to complete and consists of an induction (3 hrs) plus 4 Modules, each of which contains around 4 hours of e-learning and a virtual classroom (3.5hrs) where participants are encouraged to discuss the learning that they have applied when supporting people with cancer. The Modules are Introduction to Cancer and its Treatments, Personalised Care and Support Planning, Effective Communication and Palliative and End of Life Care.

Two programmes are planned for 2023 and the next programme will start in September 2023.

Dates

7 September	9.30pm – 1.00pm
5 October	9.30pm – 1.00pm
26 October	9.30pm – 1.00pm
16 November	9.30pm – 1.00pm
7 December	9.30pm – 1.00pm

Supporting Cancer Care Programme

Level

**Essential/
Enhanced**

Delivery

Blended

Future programmes planned include:

Care Planning (blended)

Cancer education for the social care workforce (e-learning)



Primary and Community Care

Primary and Community Care

Primary and community care professionals provide valuable care in or close to people's homes. Their expert skills and knowledge enable them to support people to manage their long term conditions and maximise their independence. Cancer is increasingly recognised as a long term condition. This theme includes a range of modules to help you expand your knowledge, skill and resources to help you support people living with cancer as a long term condition.



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Name	Level	Description
Social prescribing Module 1 – understanding the needs of people living with cancer	Essential	These two modules introduce how Social Prescribing can play a huge role in improving the experiences of people living with cancer, highlighting that many of the issues they face are similar to other long term conditions.
Social prescribing Module 2 – practical steps you can take in providing support to people living with cancer	Essential	
Cancer care reviews	Enhanced	Provides professionals with the knowledge to support them to complete a cancer care review which reflects what matters most to individuals affected by cancer.
Explore for primary care	Enhanced	Macmillan ExPLORE is a programme for professionals who wish to develop their career in cancer and enhance their professional skills and confidence when working with people living with cancer.

To access, search for e-learning name and filter for course & learning plan on the Learning Hub.

Community Pharmacy

Level
Essential

Delivery
e-learning

To access, search for content name and filter for course on the Learning Hub.

Primary and Community Care

Description:

This will build the confidence and knowledge of Community Pharmacists in recognising the signs and symptoms of cancer as well as being able to provide effective support to People Living with Cancer.

It is aimed at all Community Pharmacists including those employed directly by Primary Care who provide structured medication reviews, manage long term conditions, management of medicines on transfer of care while addressing both the public health and social care needs of patients in the community and GP practices.

By the end, participants should be able to:

1. Understand the importance of Early Diagnosis and recognise serious signs and symptoms that may be identified during a consultation relating to other conditions
2. Identify ways to support customers affected by cancer taking into account their individual needs and circumstances
3. Demonstrate an ability to proactively signpost customers to relevant information about cancer support

Practice Nurse Programme

Level
Enhanced

Delivery
Blended

**Primary and
Community Care**

Description:

This programme is for Practice Nurses in Primary Care, and will enable you to:

- Develop an understanding of cancer and its treatments.
- Take a more active role in managing cancer as a long-term condition.
- Act as a resource of cancer knowledge for colleagues in the practice setting by providing holistic support to people living with cancer.
- Consider and begin to plan ways in which you can improve and enhance services within your own workplace for people living with cancer.

Time requirement: 20-25 hours in total to be completed over a 5-month period.

Complete the [Practice Nurse Course Application form](#) to register your interest.

Dates: Cohort 9 (All Tuesdays)

05 September 2023

17 October 2023

28 November 2023

09 January 2024

[macmillan.org.uk](https://www.macmillan.org.uk)

Macmillan Cancer Support, registered charity in England and Wales (261017), Scotland (SC039907) and the Isle of Man (604). Also operating in Northern Ireland. MAC18954.

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