

MACMILLAN FREE WILLS MONTH

FAQS AND TERMS AND CONDITIONS

[Read the FAQs >](#)

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FAQS

What is Macmillan Free Wills month?

Macmillan Cancer Support are offering supporters the chance to write a standard will free of charge throughout January 2018. On the Macmillan Free Wills Month webpage, you can choose how you'd like to write your will; whether it is online, face to face at home, in branch with a solicitor, through the post or over the phone. Once you have chosen how you'd like to write your will, you will be asked to complete a form on our website. Macmillan will then either put you in touch with the partner directly or pass your details on to the partner.

Your chosen will writing partner will then help you to write a will that accurately reflects your wishes. There is no obligation to leave a gift in your will to Macmillan to be eligible for a free standard will during Macmillan Free Wills Month, but we would hugely value your support. Gifts in wills fund almost a third of Macmillan's income, and are critical in our provision of services to help people live life as fully as they can despite cancer.

How old do I need to be?

Macmillan Free Wills Month is open to all UK adults (18+).

What locations does Macmillan Free Wills month cover?

Macmillan Free Wills Month is available in England, Wales, Scotland and Northern Ireland. Some of our will writing partners are unable to offer their services in every location, however we will endeavour to match you with a suitable partner for your location through our online form.

What if my needs are complex and unsuitable for a standard will?

Some of the partners included in Macmillan Free Wills Month are only able to provide supporters with a standard will. If your needs are complex, we would recommend selecting our solicitor partners (Irwin Mitchell and McClure Solicitors) or finding your own solicitor through the Law Society at lawsociety.co.uk (lawscot.org.uk in Scotland). Macmillan will only cover the cost of a standard will through our Free Wills Month service.

Who are the will writing partners?

The Goodwill Partnership (England & Wales)

The Goodwill Partnership provide an at home (or hospital/hospice) will writing service in which one of their trained counsellors will take your will instructions at any time convenient to you. They also provide telephone wills in which your will instructions are taken over the telephone. The Goodwill Partnership will then pass your will instructions on to a solicitor who will draft your will and send it back to you via post for your review.

Irwin Mitchell (UK-wide)

Irwin Mitchell provide online and postal will services, both with full telephone support available. If you opt for their online will you will fill out your will instructions via an online form. If you opt for their postal will service a will instruction form will be sent to you for completion. Once you have submitted or returned this form a legal professional will draft your will and send it to you via post for your review.

Farewill (England & Wales)

Farewill provide simple online wills that you can update anytime. You will be asked to complete a simple will instruction form via their interactive guide and there is live web chat support on hand should you have any questions. Once you've completed the online form, one of Farewill's legal specialists will check it over and if they have any questions they will contact you right away. Once your will is ready, you can download a copy, print and sign it with two witnesses to make it legally binding. Writing your will with Farewill includes one year of free, unlimited updates, and the option to pay £10 per year thereafter to update your will at any time.

McClure Solicitors (England, Wales & Scotland)

McClure Solicitors have 14 offices across the UK in which they provide an in branch will writing service during which a legal professional will take you through a will instruction form. McClure Solicitors also offer an at home will writing service and a telephone will writing service in which a legal professional will take your will instructions at a time convenient to you. Once your will instruction form is completed, a legal professional will draft your will and a Solicitor will check it before sending it back to you for your review.

Is there a deadline for completing my will?

Although you must register your interest during January 2018, we understand that wills cannot always be written within a short timeframe. Therefore, you must have completed your will by 31 May 2018 to be eligible for the free standard will offer. Macmillan reserves the right to refuse payment for wills completed after 31 May 2018.

Why do I need a will?

Everyone should have an up to date will. A will is a way of looking after the people and charities that you care about after you're gone. It's the only way to ensure your wishes are carried out. If someone dies without a will they die intestate – this can cause added stress for loved ones during an already difficult time and can also come at a financial cost.

Does Macmillan get a copy of the will?

Macmillan does not receive a copy of the will and we will not be informed of any of the contents as this remains a private matter, unless you explicitly consent to the will writing partner sharing with us that you have left Macmillan a gift in your will and what the value of this gift is. If you choose to consent via our partners, Macmillan may be informed on whether you have completed your will, if you have left a gift to Macmillan in your will and what the value of this gift is.

Who pays for the will?

Macmillan is covering the costs of all standard wills sold during Macmillan Free Wills Month. Macmillan relies on gifts in wills for almost a third of its income and, although there is no obligation to include a gift, we do hope that supporters benefiting from this offer will consider remembering Macmillan in their will. All gifts left to Macmillan will help to fund Macmillan's services in years to come and we are very grateful for every gift that we receive, no matter its size.

If I leave a gift to Macmillan, how will it be spent?

To find out more about how Macmillan uses the money raised please see our annual report [here](#).

What if I want to restrict my gift?

If you wish to restrict your gift, please contact **0300 1000 200** and they will advise you on how to do so.

Does Macmillan offer any other kinds of financial support?

You can find out more about the ways in which Macmillan can support those affected by cancer on our [Money Worries homepage](#).

TERMS AND CONDITIONS

Summary of service

As part of its wider message to promote good financial planning, Macmillan Cancer Support ('Macmillan') has partnered with a number of organisations who specialise in writing wills. We have created a recommended panel ('Recommended Panel') which will be able to provide Macmillan's supporters with access to high quality services. A full list of participating partners is available on the Macmillan Free Wills Month website, or by contacting Macmillan directly.

Please note that the services are provided by the Recommended Panel of partners, not Macmillan. Should you choose to use the services of any of the Recommended Panel of partners, you will enter in to a direct contractual relationship with the relevant partner and not Macmillan. Although Macmillan has no reason to believe that the services provided by the Recommended Panel of partners are of poor quality, it cannot endorse or guarantee that the services provided by any of the Recommended Panel are of a better quality than any other providers in the field of will services.

Macmillan recommends that you carry out your own independent research on the providers who are part of the Recommended Panel and other service providers in the same field and only choose the services of the Recommended Panel of providers if you are satisfied with their quality of service.

Macmillan excludes all liabilities, losses, damages, claims, costs and expenses arising as a result of your use of the services provided by the providers of the Recommended Panel, unless the liabilities, losses, damages, claims, costs and expenses are caused as a direct result of Macmillan's negligent act.

Payment of wills

From 1 – 31 January 2018, standard wills sold by partners on the Recommended Panel will be free to the customer and paid for by Macmillan. The price of the will varies depending on the will writing channel and partner.

Macmillan has agreed to pay the will writing partners for the services provided during Macmillan Free Wills Month. Your chosen partner may discuss further charges with you for wills that are not 'standard' and you may be liable for any additional costs. We recommend you speak to your solicitor about your needs before using the service.

The costs of the Macmillan Free Wills Month are provided from Macmillan's fundraising budget. To comply with guidelines published by the Charity Commission, Macmillan must keep the cost-effectiveness of the service under review, and we are committed to reviewing this rigorously on a regular basis.

Age Restriction

All customers must be above 18 years of age to use this service.

Time Restrictions

To make your standard will for free you must register your interest from 1 – 31 January 2018. This includes filling out the form on Macmillan's January Free Wills Month Website or contacting our partners directly and quoting Macmillan's January Free Wills Month upon first contact.

Although you must register your interest during January Free Wills Month, we understand that wills cannot always be written within such a time frame. Therefore, you must have completed your will by 31 May 2018 in order to be eligible to receive your will for free.

Any enquiries about Macmillan's January Free Wills Month received after 31 January 2018 will not be eligible to receive a free standard Will.

Macmillan has the right to refuse payment for wills completed after 31 May 2018.

Leaving a Gift to Macmillan

There is no obligation to include a gift in your will to Macmillan during the January Free Wills Month, but we would hugely value your support in this way as we rely on gifts in wills for almost a third of Macmillan's income. We encourage everyone benefitting from this offer to consider leaving Macmillan a small percentage of their estate after ensuring their loved ones' needs are looked after.

If you wish to leave a gift in your will to Macmillan, please include the charity's registered charity number and postal address.

Address: Macmillan Cancer Support, 89 Albert Embankment, London, SE1 7UQ

Charity Number: Registered charity in England and Wales (261017), Scotland (SCO39907) and the Isle of Man (604).