Introduction

The Service Improvement tools for Cancer Rehabilitation were developed by the Transforming Cancer Services Team for London (part of Healthy London partnership), as part of a project funded by Macmillan Cancer Support. Both tools have been developed through extensive stakeholder engagement with the service user voice at the centre. The tools are designed to be used alongside each other and aim to outline a clear framework for what good cancer rehabilitation looks like.

We would very much welcome your feedback on both tools and would be grateful if you could complete this survey for each tool after each use. All feedback will be used to make improvements and refinements and this survey should take no more than ten minutes to complete. Please send all completed surveys to england.tcstlondon@nhs.net. This survey is also available to complete online here.

1. Please select your profession from the list below

- Arts therapist
- Operating Department Practitioner
- Chiropodist/podiatrist
- Orthoptist
- Commissioner
- Osteopath
- Diagnostic radiographer
- Paramedic
- Dietitian
- Pharmacist
- Doctor
- Physiotherapist
- Drama therapist
- Prosthetist/Orthotist
- Manager
- Speech and language therapist
- Music therapist
- Support worker
- Nurse
- Therapeutic radiographer
- Occupational therapist
- Other (please specify) .....................................................
2. Which service improvement tool for cancer rehabilitation are you providing feedback on?

☐ Service provider tool  ☐ Service user tool

3. How easy was it to use the service improvement tool?

☐ Very easy  ☐ Easy  ☐ Quite easy  ☐ Not easy  ☐ Not at all easy

Please provide any other comments:

4. What context did you use the tool in? Please tick all that apply

☐ Clinical practice  ☐ Planning education and audit training for others  ☐ Workforce planning

☐ Continuing personal and professional development  ☐ Clinical audit  ☐ Informing service development

☐ Developing a business case

☐ Other (please specify) .................................................................

5. How useful is the service improvement tool?

☐ Very useful  ☐ Useful  ☐ Quite useful  ☐ Not useful  ☐ Not at all useful

Please provide any other comments:


6. Is the service improvement tool useful for the following? Please tick all that apply

- [ ] Demonstrating why rehabilitation is important and raising its profile with managers
- [ ] Demonstrating why rehabilitation is important and raising its profile with commissioners
- [ ] Measuring outcomes important to users
- [ ] Identifying where services are performing well
- [ ] Identifying where there are opportunities for improvements
- [ ] Identifying where there are gaps in services
- [ ] Measuring progress over time
- [ ] Contributing to organisational requirements around audit and governance

Please provide any other comments:


7. Is there anything you would delete, change and/or add to the service improvement tool?


8. Over what period of time (in months) did you use the service improvement tool for and how often did you use it?


9. Do you know if anyone else in your service is using the service improvement tool?

- [ ] Yes
- [ ] No
- [ ] Don't know

If yes, please provide any other comments:


10. Would you recommend the service improvement tool to others?

☐ Yes    ☐ No    ☐ Undecided

If undecided, please provide any other comments:


11. Would you be happy to be contacted in the future by TCST about your feedback?

☐ Yes    ☐ No

Thank you for taking the time to evaluate the Service Improvement tools for Cancer Rehabilitation. Kindly send all completed surveys to the TCST team on england.tcstlondon@nhs.net and please get in touch if you have any questions or would like further information.