



Transforming Cancer Services Team

TCST Service Improvement Tools for Cancer Rehabilitation: Evaluation Survey

Introduction

The Service Improvement tools for Cancer Rehabilitation were developed by the Transforming Cancer Services Team for London (part of Healthy London partnership), as part of a project funded by Macmillan Cancer Support. Both tools have been developed through extensive stakeholder engagement with the service user voice at the centre. The tools are designed to be used alongside each other and aim to outline a clear framework for what good cancer rehabilitation looks like.

We would very much welcome your feedback on both tools and would be grateful if you could complete this survey for each tool after each use. All feedback will be used to make improvements and refinements and this survey should take no more than ten minutes to complete. Please send all completed surveys to england.tcstlondon@nhs.net. This survey is also available to complete online [here](#).

1. Please select your profession from the list below

- | | | |
|--|--|---|
| <input type="checkbox"/> Arts therapist | <input type="checkbox"/> Operating Department Practitioner | <input type="checkbox"/> Chiropodist/podiatrist |
| <input type="checkbox"/> Orthoptist | <input type="checkbox"/> Commissioner | <input type="checkbox"/> Osteopath |
| <input type="checkbox"/> Diagnostic radiographer | <input type="checkbox"/> Paramedic | <input type="checkbox"/> Dietitian |
| <input type="checkbox"/> Pharmacist | <input type="checkbox"/> Doctor | <input type="checkbox"/> Physiotherapist |
| <input type="checkbox"/> Drama therapist | <input type="checkbox"/> Prosthetist/Orthotist | <input type="checkbox"/> Manager |
| <input type="checkbox"/> Speech and language therapist | <input type="checkbox"/> Music therapist | <input type="checkbox"/> Support worker |
| <input type="checkbox"/> Nurse | <input type="checkbox"/> Therapeutic radiographer | <input type="checkbox"/> Occupational therapist |
| <input type="checkbox"/> Other (please specify) | | |

2. Which service improvement tool for cancer rehabilitation are you providing feedback on?

Service provider tool Service user tool

3. How easy was it to use the service improvement tool?

Very easy Easy Quite easy Not easy Not at all easy

Please provide any other comments:

4. What context did you use the tool in? Please tick all that apply

- | | | |
|---|---|--|
| <input type="checkbox"/> Clinical practice | <input type="checkbox"/> Planning education and audit training for others | <input type="checkbox"/> Workforce planning |
| <input type="checkbox"/> Continuing personal and professional development | <input type="checkbox"/> Clinical audit | <input type="checkbox"/> Informing service development |
| <input type="checkbox"/> Developing a business case | | |
| <input type="checkbox"/> Other (please specify) | | |

5. How useful is the service improvement tool?

Very useful Useful Quite useful Not useful Not at all useful

Please provide any other comments:

6. Is the service improvement tool useful for the following? Please tick all that apply

- | | | |
|--|---|---|
| <input type="checkbox"/> Demonstrating why rehabilitation is important and raising its profile with managers | <input type="checkbox"/> Demonstrating why rehabilitation is important and raising its profile with commissioners | <input type="checkbox"/> Measuring outcomes important to users |
| <input type="checkbox"/> Identifying where services are performing well | <input type="checkbox"/> Identifying where there are opportunities for improvements | <input type="checkbox"/> Identifying where there are gaps in services |
| <input type="checkbox"/> Measuring progress over time | <input type="checkbox"/> Contributing to organisational requirements around audit and governance | |

Please provide any other comments:

7. Is there anything you would delete, change and/or add to the service improvement tool?

8. Over what period of time (in months) did you use the service improvement tool for and how often did you use it?

9. Do you know if anyone else in your service is using the service improvement tool?

- Yes No Don't know

If yes, please provide any other comments:

10. Would you recommend the service improvement tool to others?

Yes No Undecided

If undecided, please provide any other comments:

11. Would you be happy to be contacted in the future by TCST about your feedback?

Yes No

Thank you for taking the time to evaluate the Service Improvement tools for Cancer Rehabilitation. Kindly send all completed surveys to the TCST team on england.tcstlondon@nhs.net and please get in touch if you have any questions or would like further information.