



TOGETHER WE'RE
IMPROVING YOUR
CANCER JOURNEY

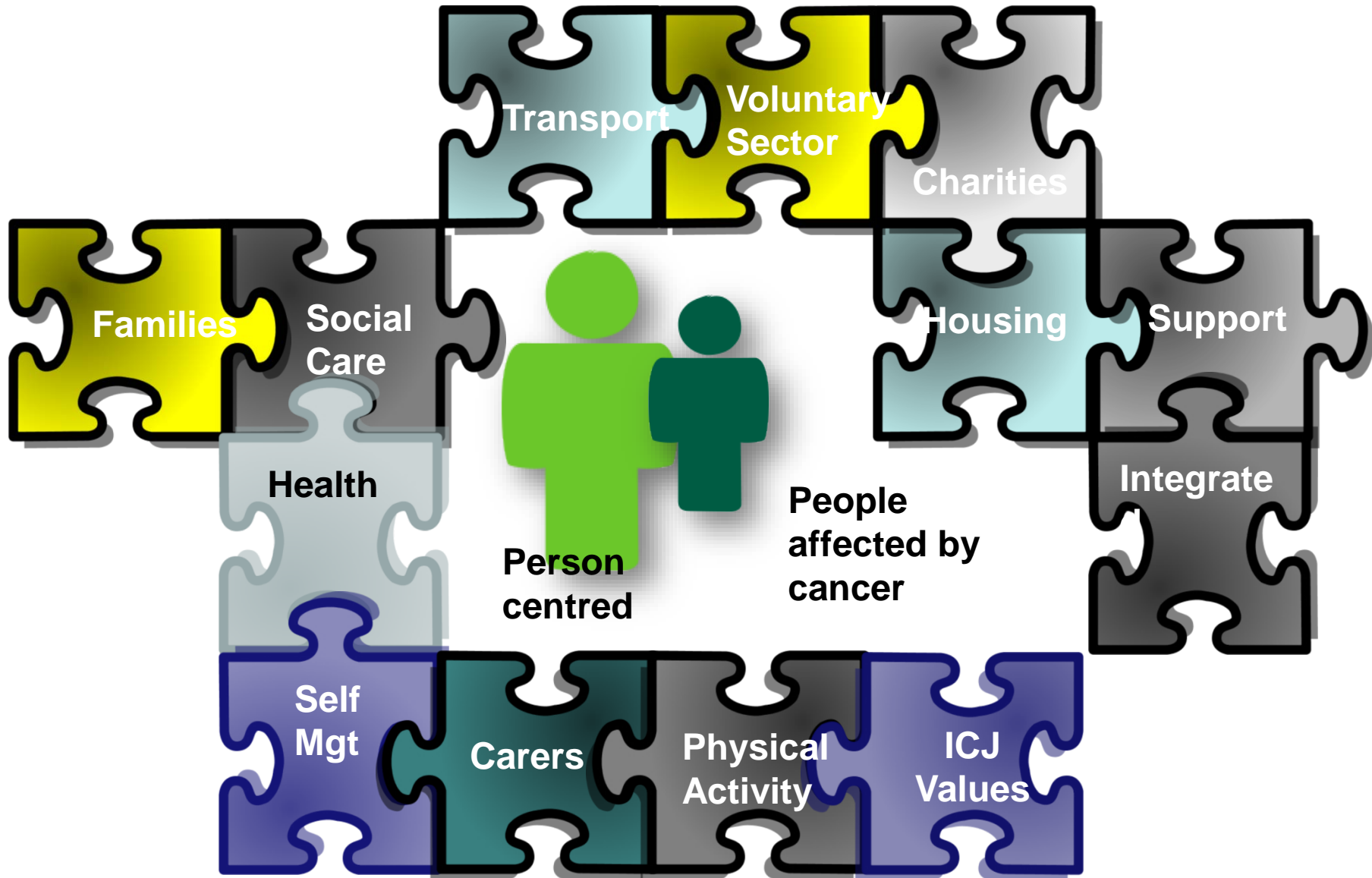
Improving the Cancer Journey

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CANCER SUPPORT

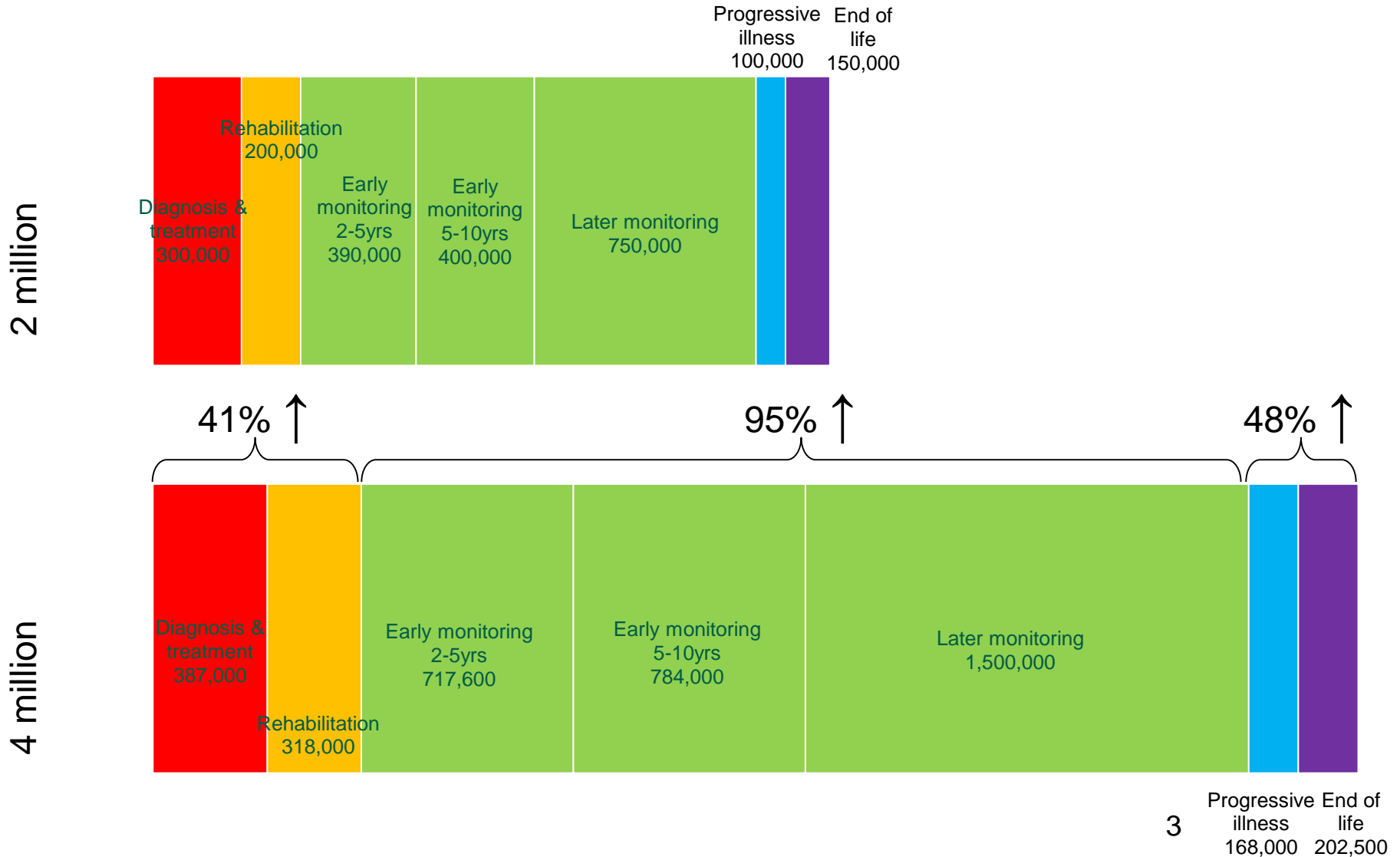
Sandra McDermott
13th October 2015



What is ICJ?



Our strategy needs to reflect the shift in the shape of survival patterns...2030





How - ICJ works in Glasgow

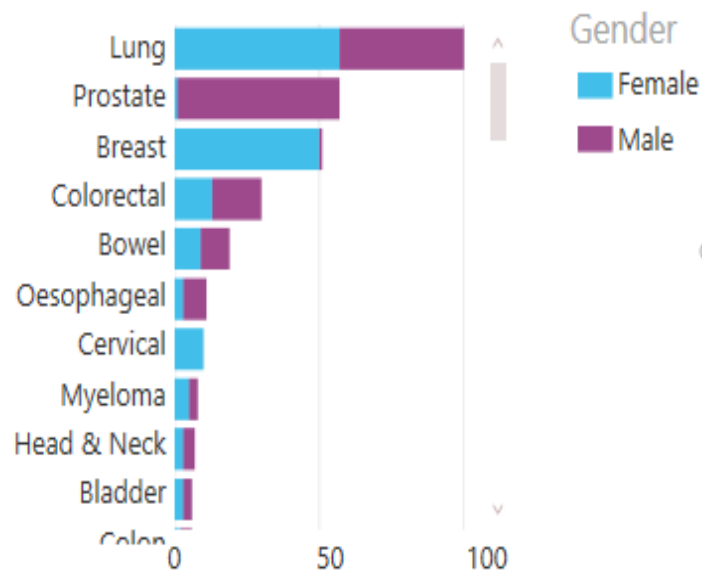
- ❖ People affected by cancer at centre of service
- ❖ Offered to all with cancer at point diagnosis
- ❖ Named link officer through cancer journey
- ❖ HNA & Care planning -Shared with others involved care
- ❖ Use community assets – access to services
- ❖ Outcomes and impacts captured CRM



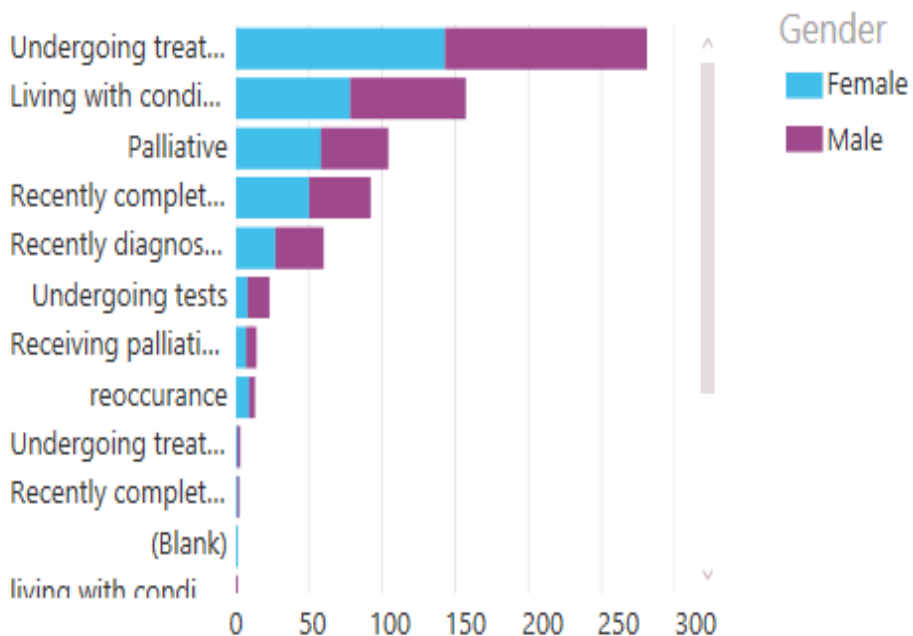
What - ICJ Early Impacts

- 1197 referrals – 40% of all cancers diagnosed
- 6,552 concerns identified using the HNA tool.
- 3,077 referrals to 213 agencies(3% to NHS expert)
- 46% of carers identified full carers assessment.
- 61% of patients better able to self-manage
- 50% reduction in stress following their first HNA
- Over £1m in additional financial gains
- Teachable moment – Public Health opportunity
- CRM and Data analytics

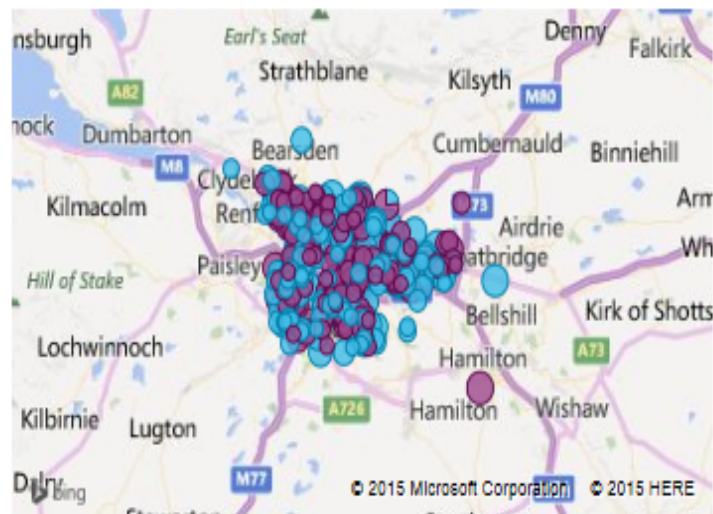
Count of Carefirst ID by Cancer Type, and Gender



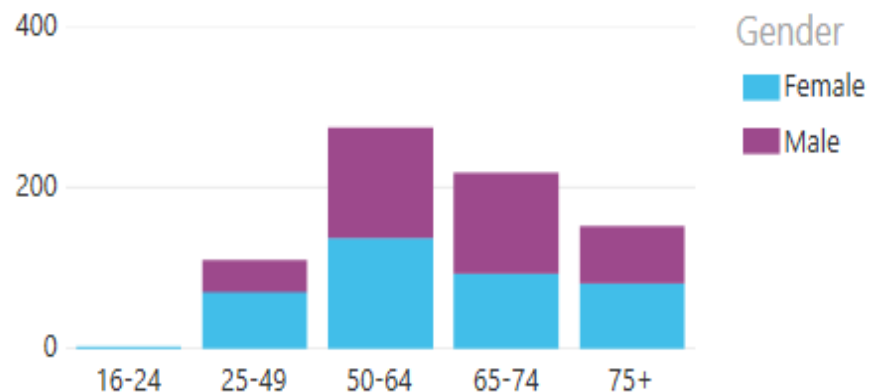
Count of Carefirst ID by Client Stage, and Gender



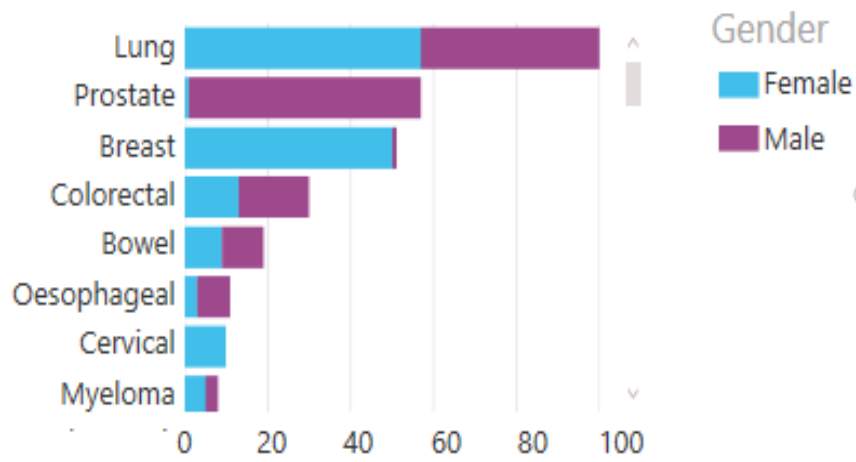
Count of Carefirst ID by Postcode, and Gender



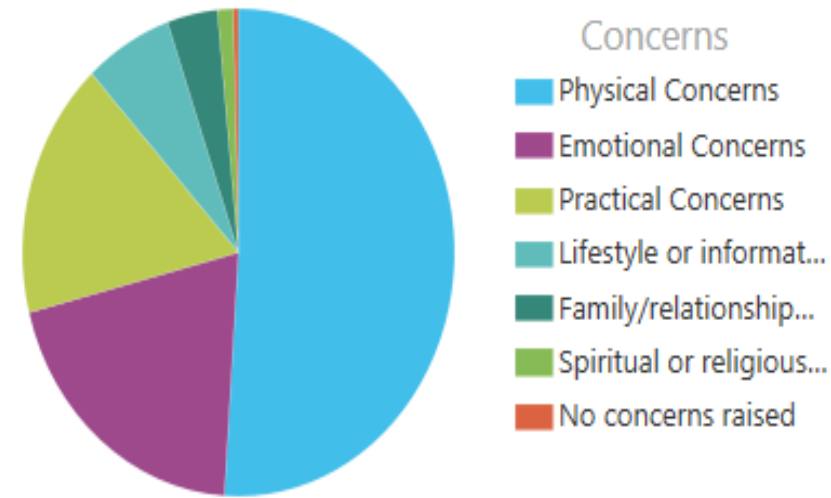
Count of Carefirst ID by Age Range, and Gender



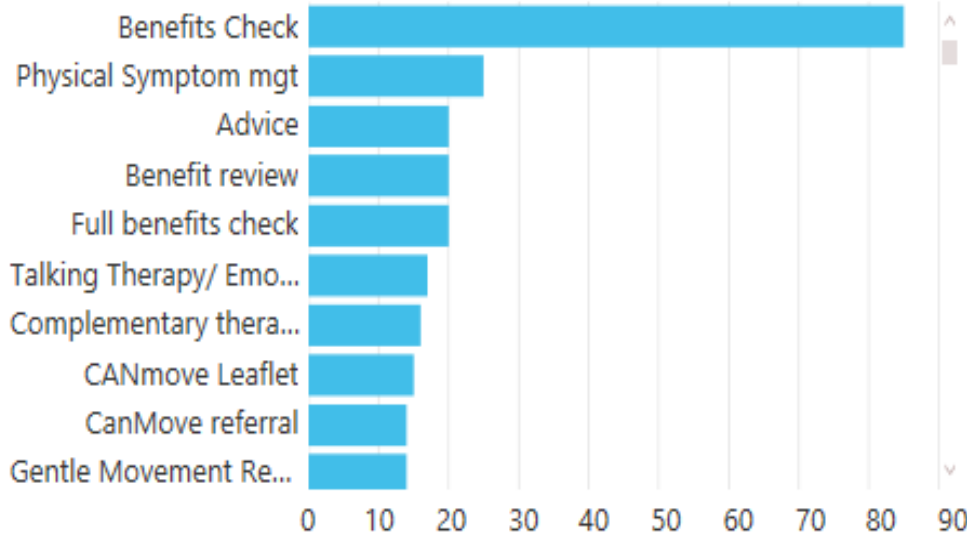
Count of Carefirst ID by Cancer Type, and Gender



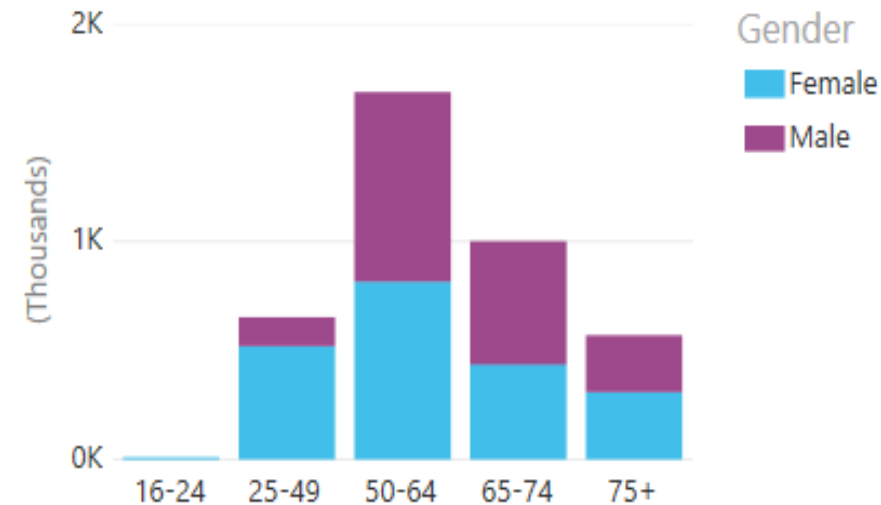
Count of Carefirst ID by Concerns



Count of Carefirst ID by Referred for:



Count of Carefirst ID by Age Range, and Gender





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Partnership, Shared Vision & Collaboration

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NHS
Greater Glasgow
and Clyde

 **BEATSON
cancer
CHARITY**
DETERMINED TO BEAT CANCER

cordia
HEALTH GROUP

 **Wheatley**
Group


Glasgowlife™

 **PROSTATE
CANCER UK**



ICJ Case study

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ICJ

Client and Carer Voice

*"I was in a dark place,
when ICJ link officer
came along the light
was switched on in my
life" Client*

*"This is the best
quality of life my
brother has had in
years" Carer*



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*Thank you. Questions
Action?*

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