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Improving patient experience and outcomes:

# Developing an approach to measuring Quality of Life

**Jon Ardill**

Senior Research Officer

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**WE ARE  
MACMILLAN.  
CANCER SUPPORT**

***NHS England and Public Health England should work with charities, patients and carers to develop a national metric on quality of life by 2017 which would enable better evaluation of long-term quality of life after treatment.***

# What data do we have to improve services and monitor performance?

**Survival**

**Incidence**

**Screening uptake**

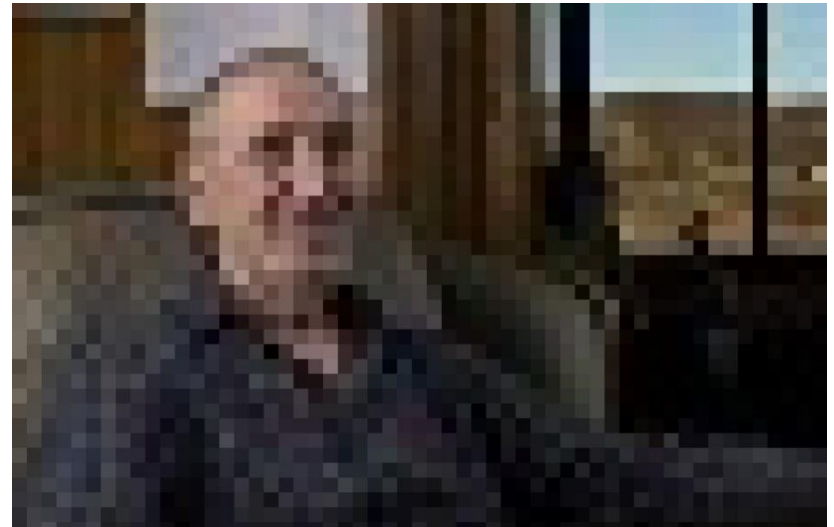
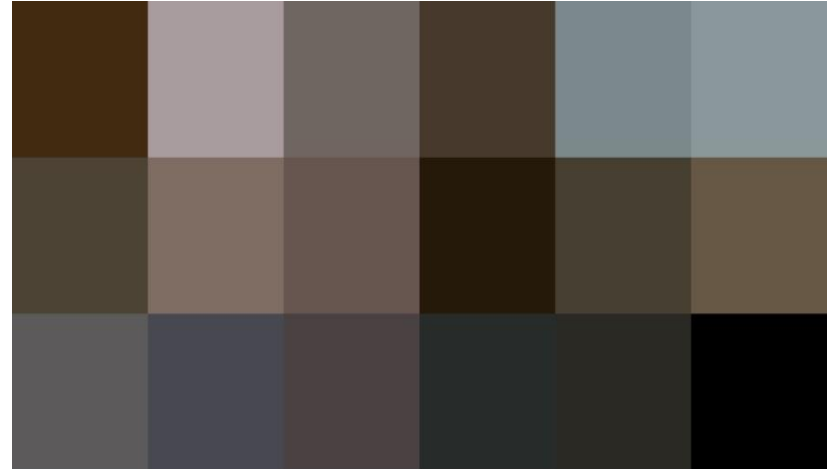
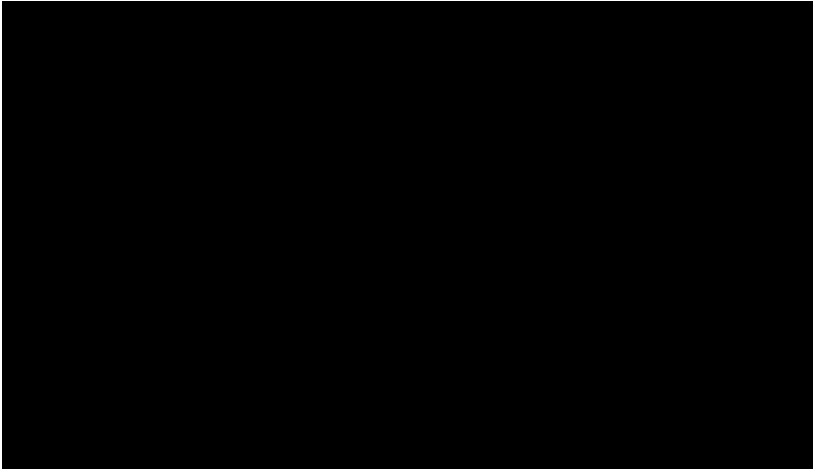
**When people are diagnosed**

**Waiting times**

**Patient experience**

**Quality of Life**

# What do we know about quality of life for people living with cancer?



We are getting closer to the full picture... but there will always be gaps in our understanding.



# Which option would you choose?



Co-produce a new  
measure and  
approach.

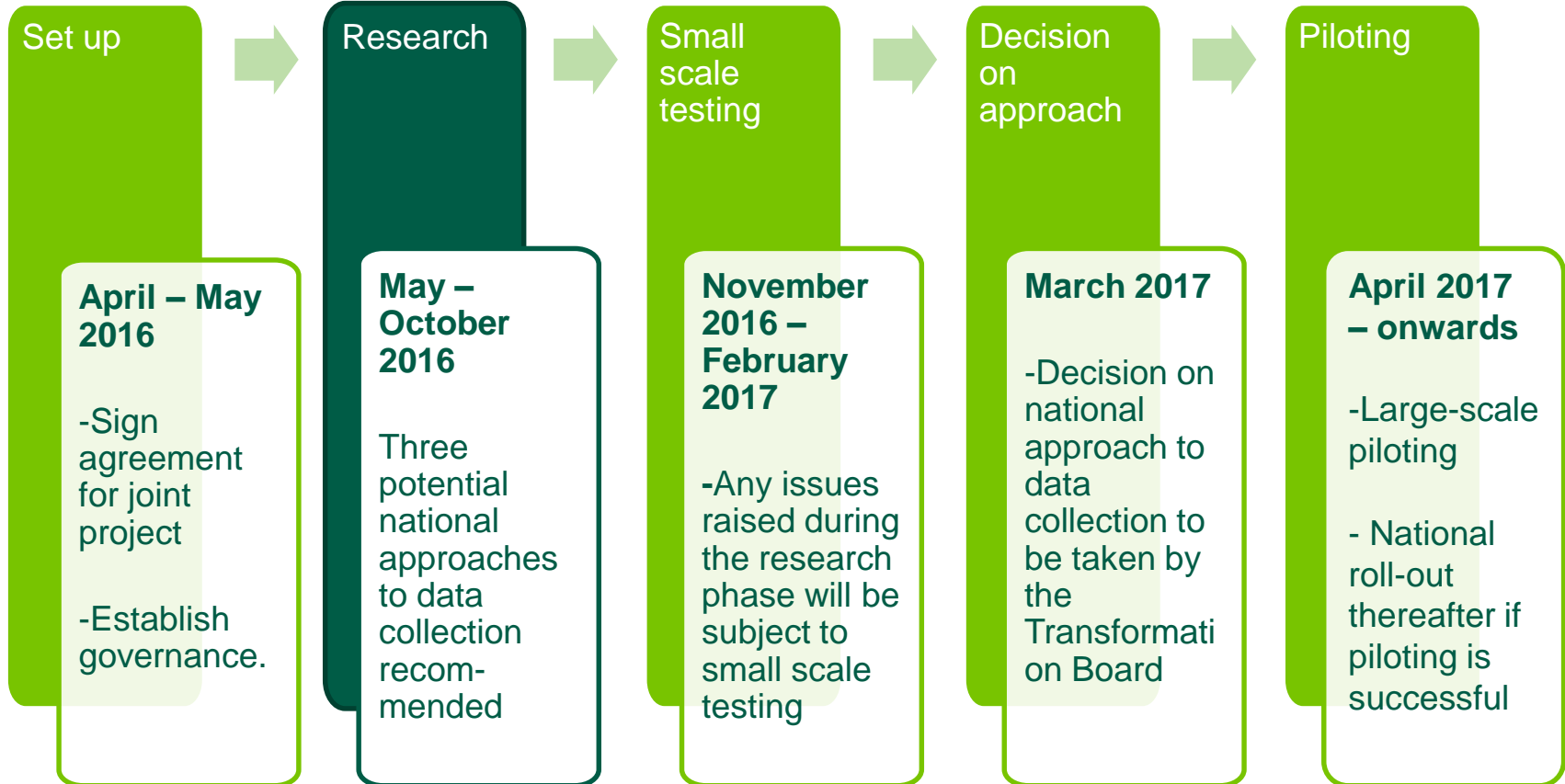


Select an existing  
measure and approach.  
Understand what it does  
and does not do and  
what is needed for the  
future.



Select an existing  
measure and  
approach.

# How are we going to get there?





# What are we aiming to do?

We are aiming to identify a quality of life metric and approach that:

- takes account of what has been agreed in the Cancer Taskforce's report,
- reflects what is important to patients and other stakeholder groups
- produces data that supports improvement at a CCG, provider and Cancer Alliance level
- is feasible for national roll out
- is affordable, and
- involves the use of existing, validated tools.

# Engaging stakeholders

We need to understand and engage with people living with cancer, providers, commissioners, healthcare professionals, academics and other stakeholders to understand

- their views on the approaches, and
- the extent to which each approach is likely to meet their needs, expectations and aspirations.

This will help with

- implementation
- communications, and
- direction of travel.

# What does the research look like?



Interviews with providers to explore the feasibility and capability of measuring QoL



Interviews with patients and other stakeholders to explore aspirations around QoL measurement



Literature review of experiences of organisations in implementing patient experience surveys



Rapid evidence review of validated tools



Online data gathering exercise with wider range of stakeholders



'What went wrong' workshop with those who have experience of implementing PROMs/QoL tools.



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