



The latest Mac facts for our volunteers

We love volunteers

Volunteers are at the heart of everything we do. However you support us, you helped us to achieve many great things in 2010. Successes that will improve the lives of people with cancer for years to come.

We've put together this handy leaflet to tell you all about our achievements last year and what the future holds. If you're new to volunteering, you'll discover everything you ever wanted to know about Macmillan but were too afraid to ask. And if you're a volunteering veteran, you'll find all the latest information about our charity – information that we're sure will inspire you to keep up the good work.

Happy reading!

What we achieved in 2010

You helped us raise a phenomenal £128 million last year. Here are just some of the ways we're using this money to change lives:

- Our **benefits services** reached approximately 78,000 people in need of financial advice and support.
- Our **healthcare professionals** gave 479,000 people much-needed face-to-face support.
- Our free **Macmillan Support Line** helped over 100,000 people.
- We gave approximately £9.9 million in **grants** to 28,694 people with cancer, helping them to get by during an especially difficult time.
- We've launched 15 pilot **Health and Wellbeing Clinics** across the UK. Here, people who've finished treatment will get the chance to talk to various professionals and learn about financial support, getting back to work, diet and lifestyle and much more.
- We launched 10 new **Macmillan In Every Community** pilots. The idea is to test how our volunteers can help people with cancer, for example by giving them lifts to hospital, buddying and doing the shopping.
- Through our **partnership with Boots UK**, we're giving people with cancer greater access to the information and support they need. Our leaflet, *Questions about cancer?*, is now available for free in all stores. And in some outlets, we're trialling a wider selection of cancer information and raising awareness of local Macmillan services.
- We won five **British Medical Association awards** for our information on cancer types and treatments. These were judged by people with cancer, who rated our booklets as both commended and highly-commended.
- Thanks to thousands of Macmillan campaigners taking action, the government is setting up a **cancer drug fund** so that more people can access treatment regardless of their cancer type. Westminster is addressing the lack of access to 24/7 community nursing so people with cancer nearing the end of their lives can choose to die at home if they wish. They have also announced that everyone with cancer should be offered a personalised plan so they get the right care for them.

About Macmillan

One in three of us will get cancer. It's the toughest thing most of us will ever face. If you or a loved one has been diagnosed, you need a team of people in your corner supporting you every step of the way. That's who we are.

We are the nurses helping you through treatment. The experts on the end of the phone. The advisers telling you which benefits you're entitled to. The volunteers lending a hand with the everyday things. The campaigners fighting for better cancer care. The fundraisers who make it all possible.

We are Macmillan Cancer Support.

Our big ambition

We're here to improve the lives of everyone affected by cancer, and inspire millions of others to do the same.

Mac stats

- We fund more than 5,300 health and social care professionals, from nurses to occupational therapists.
- There are more than 3,450 Macmillan nurses in the U.K.
- We have 128 information centres. Here, you can pick up high-quality cancer information and talk through any concerns with our lovely staff.
- 16,792 people visit **macmillan.org.uk** every day.
- 520 people call the Macmillan Support Line (**0808 808 00 00**) each day.

Every penny counts

We rely on voluntary donations for nearly all of our income. Every penny you help to raise makes a lasting difference to people's lives:

- **Just £1** could pay for 14 copies of our *Money Worries* leaflet. This is filled with information on how we can help people with cancer who are struggling to make ends meet.
- **£25** could pay for someone to receive much-needed support at a Mobile Macmillan Cancer Information Centre. These buses visit high streets, communities and events, bringing free information and support to people with cancer and their families.
- **£191** could pay for a Macmillan nurse for a day, giving someone with cancer essential information, advice and support.

Happy birthday to us

2011 is Macmillan's big centenary. Over the past 100 years, we've achieved many great things for people with cancer – successes that we couldn't have accomplished without volunteers like you. We hope to achieve even greater things in the years to come. And with your continued commitment, we know we will.

2011 and beyond

Putting the fair into welfare

We want the benefits system to be fair to everyone with cancer. We know that most people with the illness want to work but often can't because of their condition or treatment. Many rely on benefits to support them during treatment and recovery. But the government is planning the biggest ever shakeup of the benefits system, which could force thousands of people with cancer and their families into poverty. Throughout 2011, we'll be campaigning to put the fair into welfare so that people with cancer don't lose vital benefits.

We care about cancer care

This year we need to raise a massive £143 million to ensure people living with cancer get the support they need. We'll be working with our partners to ensure cancer care systems are in the best possible shape. We'll be funding and training new health and social care professionals. We'll be providing more practical tools to help people affected by cancer take control of their illness. And we'll go all-out to inspire more people like you to get involved in our life-changing work.

Today, tomorrow, together

With the number of people affected by cancer growing each year, we know we have a very big job to do in 2011 and beyond. But we're confident that together, our team of brilliant volunteers, staff, professionals and generous Macmillan supporters will enable us to achieve more than ever before.

Get in touch

To find out more about volunteering with Macmillan and the exciting opportunities in your area, head to macmillan.org.uk/volunteer

For more facts about who we are and what we do, visit be.macmillan.org.uk/learn

If you have questions about cancer, need support or just want to chat, call us free on **0808 808 00 00** or visit macmillan.org.uk

And finally ...

Thank you once again for your incredible support. We simply couldn't do what we do without it.