



MILES MAKER - INFORMATION DESK VOLUNTEER

Do you love the great outdoors, great big laughs and great times with your friends and family? Then we could have a great big opportunity just for you!!

We need enthusiastic, fun and chatty people to join us as Milesmakers and volunteer at Macmillan's big walks. Not only will you have a great day out but you will be making sure our walkers are fully supported, helping them to raise thousands of pounds to support people affected by cancer in your community.

What will I be doing?

You will help Macmillan to ensure that all enquiries from walkers and members of the public are fulfilled by providing outstanding support and advice to our supporters. You may be:

- Welcoming walkers to the event field
- Manning the information desk and answering any questions
- Mingling with walkers to ensure that they are having a great day
- Help set up / clear down the information desk marquee
- Helping out with other tasks and roles during the walk when the information desk is quiet but only if you're happy to do so.

Why should I volunteer?

By joining our team of Milesmakers, you will meet new people, learn new skills and have a fun and active memorable day out. You will have access to bespoke customer service training developed by Boots and we will provide you with a volunteer t-shirt, Milesmaker pack, snacks, and refreshments on the day and a big thank you.

What skills do I need?

- An outgoing, chatty personality with great communication skills
- Energy and enthusiasm and an interest in meeting new people
- The ability to work as part of a team
- Good attention to detail and the ability to multitask
- A calm manner to respond effectively to any incidents on the day

❖ This may involve some heavy lifting / moving equipment - although this is not mandatory

What's the time committment?

We will provide you with exact timings nearer to the event. This role could offer support for part or all of the event so please let us know your availability when you get in touch.

What support will I be given?

- Full details on your role prior to the event
- Regular communications in the lead up to the event
- A briefing on the morning of the event
- A contact on the day to answer any queries