

# LATEST

## The Macmillan Horizon Centre

April 2014

## Building has started!



On March 18<sup>th</sup> 2014 Her Majesty's Lord Lieutenant of East Sussex, Peter Field cut the turf to mark the start of work on building the Macmillan Horizon Centre



Brighton and Sussex  
University Hospitals  
NHS Trust



**WE ARE  
MACMILLAN.  
CANCER SUPPORT**

### Macmillan Horizon Centre

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**Questions about living with cancer?**

**Call the Macmillan Support Line free on 0808 808 00 00 or visit [macmillan.org.uk](http://macmillan.org.uk)**

## Building the Macmillan Horizon Centre

Work started on building the Macmillan Horizon Centre on March 10th 2014 and the building is expected to open in early 2016.

The building has been designed by experts with input from people affected by cancer. The Macmillan Horizon Centre will offer all round support for people affected by cancer in a calm, friendly and welcoming environment. The centre will offer:

- Cancer information and advice
- Help and advice with money worries
- Advice on hair and wigs
- A refreshment service and dietary advice
- Complementary therapies, such as massage, reflexology, aroma therapy and reiki
- A chance to chat to someone who understands, including access to a counselling service and self help and activity based support groups.

Visit [www.macmillan.org/horizoncentre](http://www.macmillan.org/horizoncentre) for further details.

## Service Users Group

The Service Users Group for the Macmillan Horizon Centre meets monthly. It is an important part of the process of making sure the voices and experiences of people affected by cancer shape the services that the new Macmillan Horizon Centre will deliver.

**“We want to develop the very best cancer support services, based at the centre and available to people affected by cancer across Sussex”**

**Della Lamden,  
Chair, Macmillan  
Horizon Centre,  
Service Users Group**



**Members of the Service Users Group discuss the development of a tool to map out the provision of cancer information across Sussex**

Anyone interested to join the Service Users Group please contact [horizoncentre@macmillan.org.uk](mailto:horizoncentre@macmillan.org.uk)

## A Catalyst for services being developed across Sussex

### Building a network of linked up information provision across Sussex for people affected by cancer

A series of “Making Links” workshops attended by representatives from NHS Trusts, Hospices, Libraries, CAB, Age UK, Health Watch, Public Health and Service Users have been organised to explore how the new support centre fits into the jigsaw of the provision of information for people affected by cancer. ( East Sussex Nov 2012, West Sussex March 2013 and in Brighton March 2014)



**Left:** The East Sussex Macmillan “ Making Links” Workshop

**Right:** Mapping out options for building access to information for people effected by cancer in East Sussex

Following on from the workshop in East Sussex we have started to develop a network of access points for people to get information about cancer and cancer services. We are piloting a “Questions about Cancer” leaflet in East Sussex, produced in collaboration with East Sussex County Council and East Sussex Health Care NHS Trust. The leaflet gives guidance on where people in East Sussex can go to get information about cancer and cancer support services.

Macmillan is also funding a two year project that will start in Summer 2015, led by East Sussex Community Voice, to take work forward to build a network of information access points and develop a strategy for information provision for people affected by cancer in East Sussex.

In West Sussex we are also developing access to information including the piloting of 4 information points in West Sussex Libraries. We have also produced a West Sussex Macmillan “Questions about Cancer” leaflet with West Sussex County Council and West Sussex NHS Trust.

Contact [horizoncentre@macmillan.org.uk](mailto:horizoncentre@macmillan.org.uk) if you would like either an electronic or printed copies of the East or West Sussex “Questions about Cancer” leaflets.

### Information at the Support Centre

#### **The Support Centre will also include information services through:**

**Self Access** to Information through leaflets, posters and computers

**Supported Access** to information leaflets, booklets and web based information

**Workshops & welcome meetings** that highlight what support and guidance is available and provide information on specific issues and concerns.

**A web page on the Macmillan website with** Information about the support centre, as well access to information resources.

## Service Development Spotlight

### Welfare Benefits and financial support service

Macmillan has supported partners in East and West Sussex to develop services to support people affected by cancer to access welfare benefits and grants.

From February 2014 Macmillan has supported Brighton & Hove Citizens Advice Bureau to start an interim Welfare Benefits Service for people affected by Cancer in Brighton and Hove. The interim service can be accessed by appointments at either the Cancer Centre and/or Brighton & Hove CAB.

Over the coming year we will also be looking at how best to provide a Welfare Benefits and Financial Support service at the support centre and how to link up the service at the Support Centre with the services that Macmillan has supported to be developed in East and West Sussex.

#### The current services can advise on:

- What benefits and tax credits are available and help you apply for them
- Challenging incorrect benefit decisions
- Health costs, such as travel to hospital for treatment
- Access to charitable grants
- Housing and fuel costs
- Where to access appropriate advice on other issues, such as debt, housing and employment
- Signposting you to other organisations who can provide additional help

#### Contact details for the current services are:

##### For people living in Brighton and Hove

Please contact: Brighton & Hove Macmillan Welfare Benefits Service, delivered by Brighton & Hove CAB

Phone: 01273 223955 Email: [macmillan@brightonhovocab.org.uk](mailto:macmillan@brightonhovocab.org.uk)

For the palliative and end of life service delivered in partnership with Age UK Brighton & Hove and Martlets Hospice .

Please contact Tel **01273 273400 EXT 469**

##### For People living in East Sussex

Please contact: East Sussex Macmillan Welfare Benefits Service, delivered by BHT and Money Advice Plus Services.

Phone: 01323 635989 Email: [macmillan@moneyadviceplus.com](mailto:macmillan@moneyadviceplus.com)

##### For People living in West Sussex

Please contact: The West Sussex Macmillan Welfare Benefits Service, delivered by Central & South Sussex CAB across West Sussex.

Phone: 01903 532234 Email: [macmillanbenefits@westsussexcab.org.uk](mailto:macmillanbenefits@westsussexcab.org.uk)

Money  
worries?



We can  
help!