

# WE LEAD THE WAY

WE ARE  
MACMILLAN  
CANCER SUPPORT

## STARS – Support Talk Act Review and Share

Cathy Hubbert, Macmillan GP

A project to bring together, re-invigorate and locally 're-brand' supportive and end of life care in Liverpool.

Some practices in Liverpool were early adopters of Gold Standards Framework, many have continued to use GSF and many others have adopted some of the principles. STARS provides tools and resources to support Clinicians to deliver supportive and end of life care.

There are 4 main elements to the PCT project:-

- The STARS website – a resource initially for clinicians with Patient arm under development.
- The STARS template – a computer template added to all GP systems in Liverpool to prompt clinicians and to help produce
- STARS report – a list of patients with supportive and palliative care needs - triaged by level of care need

The template uses Read codes which describe different levels of care need

**A** -Supportive Care, **B**- Palliative Care, **C**- Anticipatory Palliative Care **D**- Final Days Pathway so the report is produced in 4 parts to support practice GSF/EOLC/MDT meetings

--Communication with 2ry /OOH CARE– if the template is filled in correctly it will produce a summary page with relevant info for patients with EOLC needs which can be viewed via EMIS web at point of contact

--The STARS care service. Marie Curie and Crossroads have a partnership project for people in the last months of life who wish to stay at home - to provide HCA support to patients and carers. . It will save the District Nurses completing complex continuing care funding forms and mean that the HCAs are appropriately trained, provide consistent high quality care and are given support themselves. This started in October and is a fantastic support for patients and carers.

The screenshot shows a software interface for a GP system. The main window is titled 'STARS - Andrew Park group Practice'. It displays a form with several sections: 'Supportive Care Template', 'Stage A', 'Stage B', and 'Stage C'. Each section contains various checkboxes and input fields, such as 'Supportive care', 'Under care of GP', 'Patient removed from supportive care register', 'Patient Reviewed', 'Patient received', 'Palliative care', 'Indefinite Place of Care', 'Proposed', 'Record Sharing - OCH/secondary care', 'DS 1500 Disability living allowance completed', 'Anticipatory palliative care', 'Decision about preferences', and 'Issue of palliative care anticipatory medication'. The interface also shows a 'Patient Information' section with fields for 'Name', 'DOB', 'GP', 'Address', and 'Phone'. The bottom of the screen shows a 'Label Contacts' section with a list of names and phone numbers.

A lot of work has gone into the STARS project and there is a lot of work still to do. It is an opportunity to support Primary Care to deliver our best supportive and end of life care; to improve our communication with our colleagues and to empower patients and carers to ensure they are receiving all the help and support that is available.

# WE SHARE OUR EXPERIENCES