

WE WORK TOGETHER

WE ARE
MACMILLAN
CANCER SUPPORT

Macmillan One-to-One Pilot



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Providing support in the community to patients post initial cancer treatment

Aim: To improve the support of patients following their cancer treatment:
Transforming Care after Treatment

What are our objectives?

The development of a risk stratified pathway for patients following initial cancer treatment

Introduce a Holistic Needs Assessment at key points along the pathway and ensuring every patient has a point of contact for support

Provide a community based link for patients at the end of their treatment who can liaise with GPs, District Nurses, Hospital Cancer Teams.

Local context:

- * Scotland has 30,000 new cancers a year
- * Population of 300,000 in Forth Valley
- * 1900 cancers / yr in Forth Valley
- * NHS FV part of West Scotland Cancer Network (WOSCAN)

Referrals: 60 referrals received as at 2nd September 2013 from CNS, GP, DN, Hospice, Project Team and others (including self-referral)

Case studies have demonstrated good integration with Social Services and other agencies after initial treatment

Who? 4 Macmillan Community Care Nurses (5 Macmillan Healthcare Support Workers)



How? Clear pathway based on patient need / Explicit role responsibility / Team working / Engagement with partners



What? Provide information on self management and health and wellbeing



- *Perform HNA
- *Support patients/carers
- *Liaise with teams in health and social care, and voluntary sector as appropriate

Why? To support self management / To support 'living a new normal'



Where and when? In the person's own home after initial treatment

Summary

Supporting patients with cancer to 'live a new normal' should be viewed as a priority in the provision of cancer services.

Collaboration and partnership working is essential with assessment, communication and person centred care planning crucial to ensuring excellence in quality.

The One-to-One project is a good example of how we can achieve this.

WE SHARE KNOWLEDGE