

# WE WORK TOGETHER

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MACMILLAN.  
CANCER SUPPORT

The Newcastle upon Tyne Hospitals **NHS**  
NHS Foundation Trust

## EOLC training and support in nursing homes

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Over our two-year post we have improved end of life care and staff training and support in our 12 local nursing homes.

Here's how:

We used a two-day course for nurses and champions as initial training (provided by a 'skills for care' organisation paid for by SHA money).

Collaboration with Community Matrons and group training for staff has been well received - they are being empowered.

An annual audit in nursing homes over the two years showed:

\*Reduction in deaths of residents in hospital from 16% to 13%

\*Reduction from 4 deaths within 48 hours of hospital admission to 0 deaths within 48 hours of admission

Arranged supportive meetings for nursing home representatives with the opportunity to discuss 'hot topics'.

Speakers are successful and motivation among nursing home staff to up skill and engage is high.

Consideration of forward planning with DNACPR and advance care planning.

Allowing them to have more voice for patients when they are ill and need medical input, sometimes from clinicians who don't know them - assists in avoiding inappropriate ambulances/admissions.

# WE SHARE KNOWLEDGE