

# FAQS

## EXISTING SITES

### **What does it mean by the 'project is coming to an end'?**

Since 2011, the electronic Holistic Needs Assessment has been delivered through a pilot project phase and the project has focused on this method of delivery. We will be able to offer a much more flexible way of delivering eHNA as the eHNA will continue as a service provision and not a project. Essentially, the eHNA in itself will not end; simply the way that it is delivered will change.

### **Will we continue to receive support from the eHNA team at Macmillan?**

Yes, support and advice will still be provided by the eHNA team at Macmillan. HealthUnlocked will also continue to support for technical problems with the My Care Plan site.

### **Will we continue to receive updates from Macmillan?**

Yes, you will receive a regular e-newsletter which will include all information about the system and any updates.

### **Will we continue to have financial support from Macmillan?**

Unfortunately, money from any unused grant will be returned to Macmillan by 30 June 2016.

As the new system is not reliant on tablets, grants for existing sites will not be provided. However, Macmillan will continue to pay for existing sites to have access to the eHNA system.

If you require new equipment for the eHNA or further additional funding, please contact your local Macmillan Development Manager (MDM) who will be able to provide you with support and advice about funding eHNA projects and services. Details of your MDM can be found on our website [www.macmillan.org.uk/eHNA](http://www.macmillan.org.uk/eHNA).

### **Does our trust need to return the Ipad(s) borrowed from Macmillan?**

If you have loaned Macmillan Ipad(s), you will not need to return these to Macmillan. However, if you do want to keep these, you will need to contact us to receive their purchase information, as we will no longer be able to take responsibility for the maintenance of these items. If you would like to return the Ipad(s), please contact [ehna@macmillan.org.uk](mailto:ehna@macmillan.org.uk).

## **Will there still be access to My Care plan and the data?**

The My Care Plan site will still hold your trust's data and user information once the project has come to an end in June 2016. Any data will be passed over to the new system. You will still be able to access previous data once the current system has migrated to the new system from later on in 2016.

## **What if we no longer want to be a part of the eHNA?**

If you no longer want to be a part of the eHNA, your trust will need to provide us with an exit strategy. Macmillan will need to be informed about what the trust wants to do with the data from the pilot project currently being held under the My Care Plan site. Under the terms of the contract, (12.5.2)

*'we shall make arrangements to store a copy of such data relating to you, or your Staff or Patients to the extent held on the eHNA Platform ('Your Data') at the date of termination for up to 6 months and a copy of Your Data may be transferred to you part of the agreed Exit Strategy (defined below). Following the expiry of such 6 month period or transfer of a copy of Your Data to you (without prejudice to any obligations we have under paragraph 3.2.6 of the Information Security Schedule in relation to secure disposal of personal data) we shall be entitled to arrange for the disposal or deletion of all of Your Data, without any further responsibility for its storage;'*

If you no longer want to be part of the eHNA from a legal perspective, please remember the eHNA is one way to ensure patients' needs are identified and their individual concerns are met. The eHNA is an integral part of the Recovery Package which the government has committed to offering to everyone diagnosed with cancer, by 2020. If you have further concerns about eHNA and how to continue implementing this within your trust, please contact us on [eHNA@macmillan.org.uk](mailto:eHNA@macmillan.org.uk).