

ELECTRONIC HOLISTIC NEEDS ASSESSMENT AND CARE PLANNING

WE ARE
MACMILLAN.
CANCER SUPPORT

Identifying patients' holistic needs to improve communication, information and patient outcomes

The electronic Holistic Needs Assessment (eHNA) provides people living with cancer with an opportunity to record their needs and concerns on a easy to use electronic template, allowing for a focused discussion with a healthcare professional. This then creates a care plan allowing tailored support to address a patient's needs.

Benefits of an electronic process

Macmillan is currently testing eHNA at test sites in the UK across most tumour sites and has found:

- Use of a tablet PC means patients can complete the assessment process themselves, saving time.
- Responses from assessments are instantly processed through a dedicated website link, pre-populating and prioritising the care plan.
- The template allows for a focused discussion with a healthcare professional.
- A healthcare professional can then discuss the findings with their patient and develop a care plan.
- The care plan can then be saved and a copy printed for the patient.
- Data is collected to identify trends about the needs of people affected by cancer. This can be used for clinical reporting and developing and commissioning of services, locally and nationally.

'The Holistic Needs Assessment is a way of making consultations very focused and effective, you can very quickly drill down to areas of concern.'

Richard Simcock, Breast Clinical Lead and Consultant for clinical oncology

'The assessment has been fantastic, if I've had problems we can look at them in detail, if I need further support I can get it.'

Tracey Colwell, affected by cancer

OUR
ACHIEVEMENTS
65 SITES from June 2014

3518 ASSESSMENTS completed (1 July 2013 – 30 April 2014)

2443 CARE PLANS completed (1 July 2013 – 30 April 2014)

TOP OUTCOMES RESULTING FROM CARE PLAN

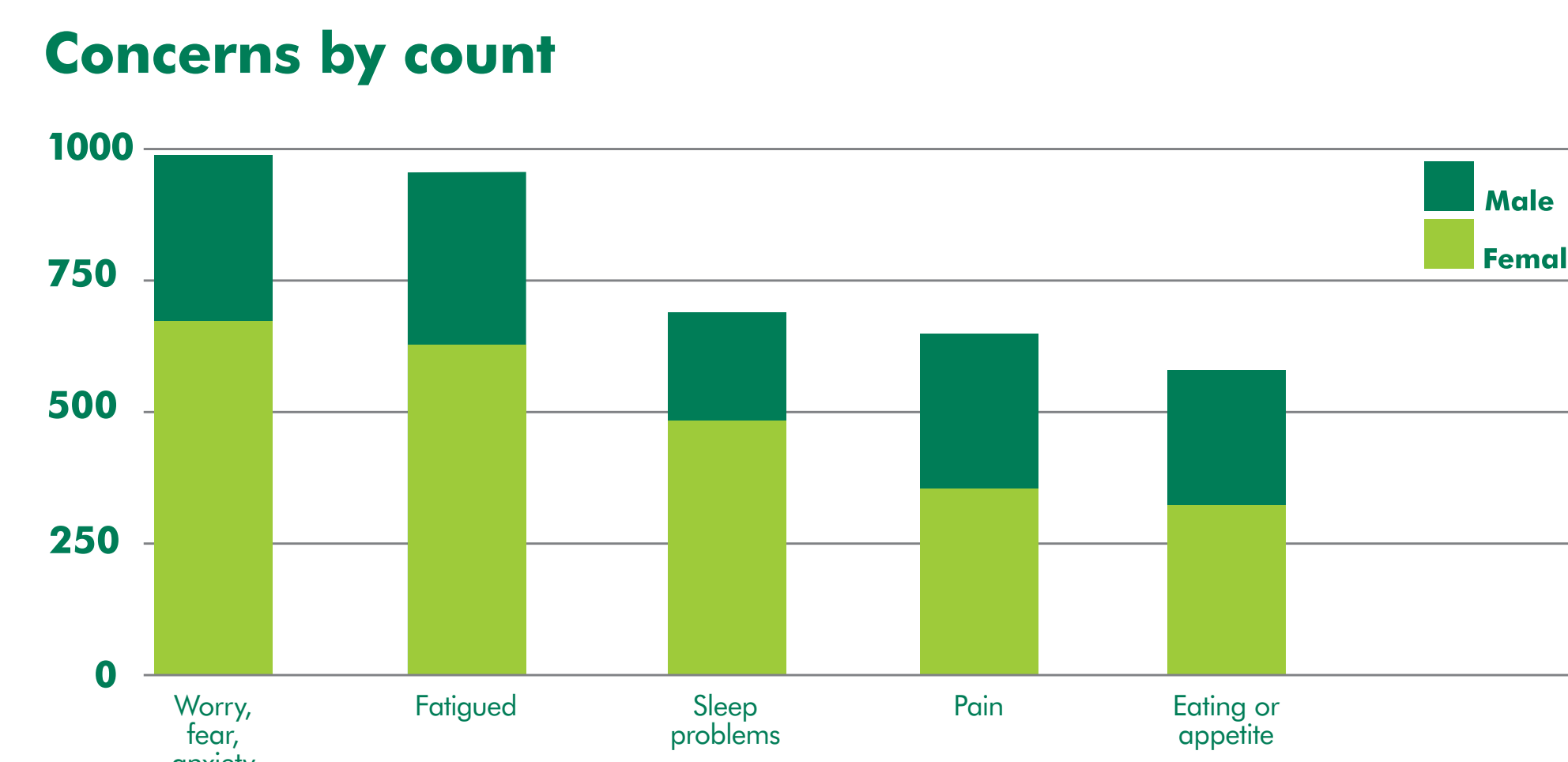
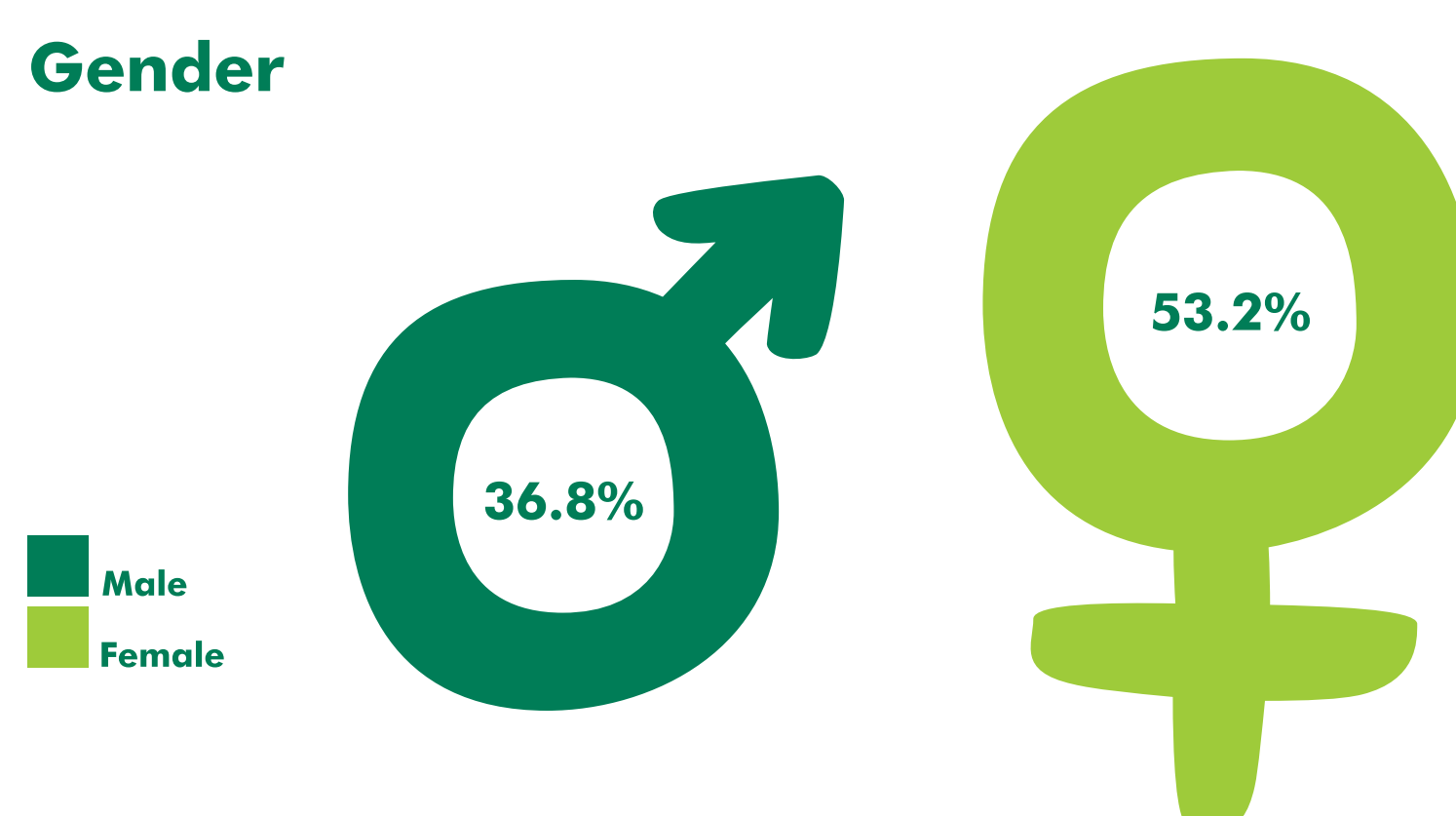
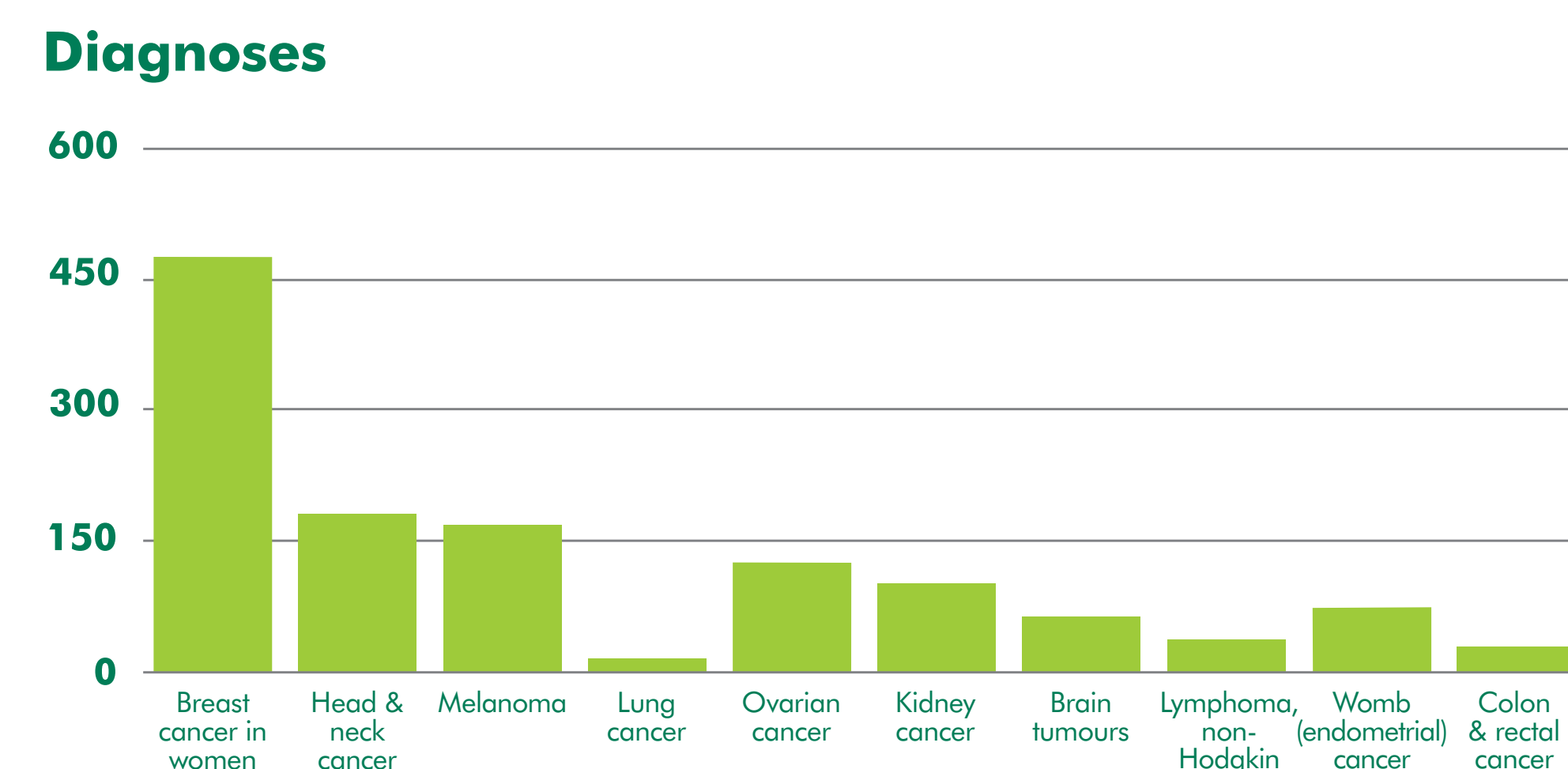
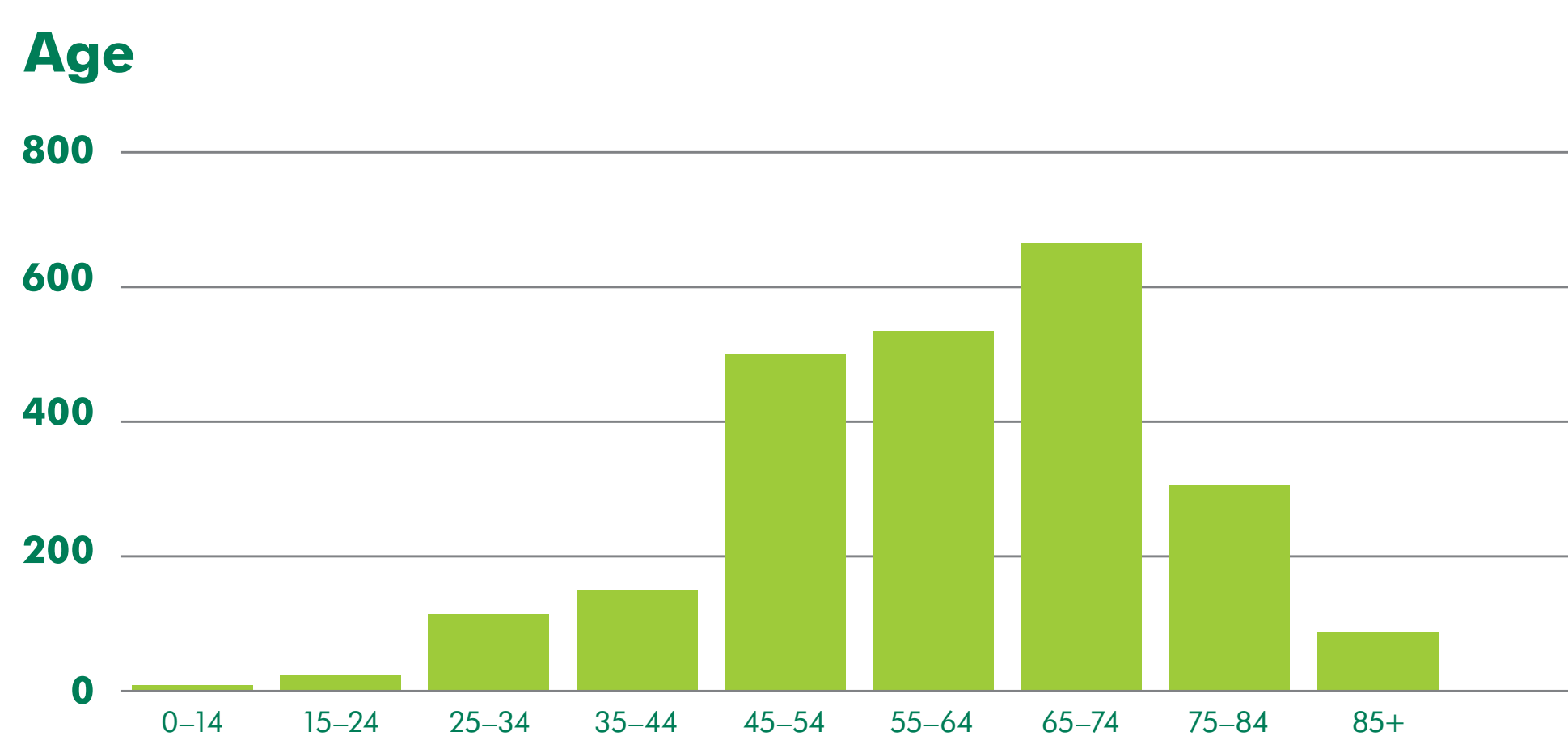
By the clinician

- Concerns discussed and advice given
- Information given
- Medication reviewed
- Short term follow up by a clinical nurse specialist

By the patient

- Advised to contact welfare or benefits advisor
- Advised to see GP
- Signposted to Financial Advice Service
- Support group information given

Profile of people affected by cancer using the tool



Holistic Needs Assessment pathway

