

**WE ARE  
MACMILLAN.  
CANCER SUPPORT**

# Financial help fact sheet

## Short version

When you're living with cancer, money worries can be as distressing as the illness itself. Macmillan eases these worries by offering information and support over the phone and in person at our local benefits advice services. We also give one-off payments called Macmillan Grants.

## Medium version

When you're living with cancer, money worries can be as distressing as the illness itself.

Macmillan can ease your worries in the following ways:

**Information and support over the phone** – we can check which benefits people can claim; help people fill in the necessary forms and make a claim; discuss any problems people have with their benefits; advise on other kinds of financial help, such as help with hospital travel costs. People can call our phone service on 0808 808 00 00, Monday to Friday, 9am to 8pm.

**Local Macmillan benefits advice services** – our benefits advice services advise people with cancer, their families and carers so they can access benefits and other kinds of financial support they are entitled to.

**Macmillan Grants** – we give small one-off payments to adults, young people and children affected by cancer to make life easier.

## Long version

When you're living with cancer, money worries can be as distressing as the illness itself.

Macmillan eases these worries in the following ways:

**Information and support over the phone** – we can check which benefits people can claim; help people fill in the necessary forms and make a claim; discuss any problems people have with their benefits; advise on other kinds of financial help, such as help with hospital travel costs. People can call our phone service on 0808 808 00 00, Monday to Friday, 9am to 8pm.

**Local Macmillan benefits advice services** – our benefits advice services advise people with cancer, their families and carers so they can access benefits and other kinds of financial support they are entitled to.

To provide these services, we work in partnership with other organisations throughout the UK. Our partners include NHS trusts, hospices, local authority welfare rights units and Citizens Advice.

**Macmillan Grants** – we give small one-off payments to adults, young people and children affected by cancer to make life easier. Typically, our grants pay for such things as hospital travel costs, heating bills, washing machines and other essential household items.

## Key facts

Over the phone, we answered benefits enquiries from **9,411** people in **2008**.

In **2008**, our cancer support specialists secured a record **£15.4 million** in extra benefits for people who contacted them through our phone service.

We have **162** Macmillan benefits advisers.

Our benefits advisers reached an estimated **37,000** people in **2008** and secured at least **£50 million** in extra benefits for the people they helped.

We gave Macmillan Grants to **27,082** people in **2008**. These grants totaled just over **£9.6 million**.

Visit [macmillan.org.uk/financialsupport](http://macmillan.org.uk/financialsupport) for more information.

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